

WaLT (Waiting List Tool)



Health

Well-managed Waiting Lists enable efficient and equitable use of resources and minimise waste, inefficiency and duplication of services

Right Patient
Right Operation
Right Staff
Right Place



Waiting List Patients - patients referred for elective medical and surgical procedures - account for over 15% of all acute public hospital separations in New South Wales.



The **lack of access to standardised reports** was identified as a major obstacle to the efficient management of Waiting Lists in New South Wales. Staff reported spending many hours each week 'manually' sorting and filtering patient data in order to extract information on which to base decisions.



WaLT was designed to meet the information requirements of staff involved in Waiting List administration, using data extracted daily from a number of different hospital Patient Administration Systems.



WaLT provides access to a range of reports which have been developed in consultation with Waiting List Coordinators and which can be customised to meet the specific requirements of users.

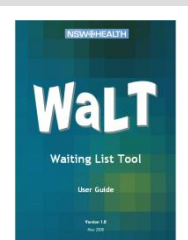


Accessible to **authorised users** through the secure NSW Health Intranet, WaLT enables Waiting List staff to execute their operational and administrative responsibilities with increased efficiency.

Benefits of WaLT

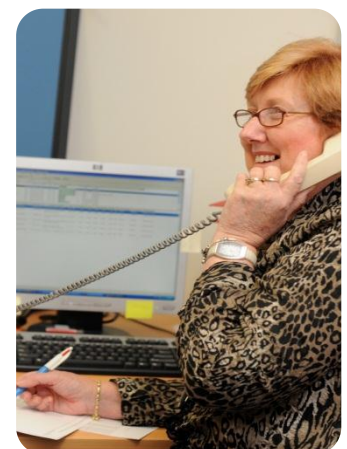
- Optimise use of resources, contain costs & minimise waste & duplication
- Developed using existing hardware, software and human resources.
- Designed in consultation with end-users to specifically meet their needs
- Intuitive to use, requiring minimal user training and support
- Requires minimal maintenance & saves users time previously spent manually manipulating data
- Improves efficiency and transparency of Waiting List management
- Improves patient access to services, and greater patient satisfaction.

The WaLT Resource



The "WaLT User Guide" is a comprehensive instruction manual for users of WaLT and includes details of all available reports.

For a copy of this user guide please contact Lilian Martinez on lmart@doh.health.nsw.gov.au



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