

### Health **Central Coast** Local Health District

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EV charging Hotels Q More	Bunnings Lake Haven	OBudgewoi
	Warnervale	é Haven
Wyong Creek	Wuene Dublic Hearita	Gorokan
	Wyong Public Hospital O	Loukiey
Central Coast 😜 Mountain Bike Club.	Alison Watanoobi Wadalba Wyonga	ah 12.6 km
Mountain bike cido.	Wyong	Norah Head
		Soldiers Beach
Ourimbah	Mardi /	
	Mardi	Golf Course
ilm Grove Kang	47.2 km	
Paimdale Lawn Cemetery	Chittaway Bay	H
	PelicaniFeeding	<b>Q</b>
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y	Central Coast	y g
	Tumbi Umbi	
ate Forest 📀	Shelly Beach Golf Club	
Ursarow	Bateau Bay	
Narata		
Wooming	Holgate	
	Forresters	
Gosford Hospital	Live traffic - Fast Slow	

I live 5 minutes away from Wyong hospital but due to Wyong not having a birthing unit, I had to drive 45 minutes to Gosford. In the car I was screaming to my partner that I was ready to push. Upon arriving to the hospital, screaming in pain in the car park, someone ran upstairs to get a wheelchair. If this had not happened, I guarantee my baby would have been born in a hallway. Luckily, we made it into the birthing suite where I delivered my baby on the bathroom floor. The midwives I dealt with throughout my pregnancy and birth, were incredible midwives and my care could not have been better! My complaint lies with the hospital system and I know that my birth would have been a lot less stressful if I had of been able to drive to Wyong birthing unit. I know that if this was my birth experience, other mothers could have it 1000x worse.

### **Case for Change:**

Following the closure of Wyong stand-alone birth centre *there is only one* birthplace available for over 3000 women accessing publicly funded birth on the Central Coast. The closure led to a 400% increase in complaints related to birthplace options, some of which were escalated to local members of parliament. Of the 121 women surveyed, 48% were dissatisfied with current limited birthplace options, however only 3.8% of these women would choose Wyong stand-alone birth centre for their next birth, demonstrating that re-opening this unit is not what women want.

I live in Wyong and stressing about driving to Gosford when in labour, in case I don't make it.

I would like to choose the birthing place where I feel the safest and the least like my wishes were being intruded upon (home). think homebirth should be free and accessible. It is a safe and empowering option.

> II would prefer less interventions, continuous care and a more individual birthing option that is mother and baby centred as opposed to more medically centred.

### Goal



To meet the needs of more women on the Central Coast by providing an alternative publicly funded birthplace option that women want, by December 2023.

### **Objectives**

1. To improve equity in healthcare and *health outcomes* for mothers and babies, by providing an alternative birthplace by December 2023, as measured by the number of women accessing the alternative birthplace.

2. To improve consumer experience, evidenced by a 50% reduction in the number of complaints per year relating to birthplace, utilising consumer feedback data between March 2020- March 2022, compared to December 2023- June 2024.

3. To *lower the* fiscal and environmental impact of birthplace services, based on reduced cost and waste from women receiving antenatal, birth and postnatal care in the community compared to the women of same risk who birth in the current birth option.

# Where is your birthplace?

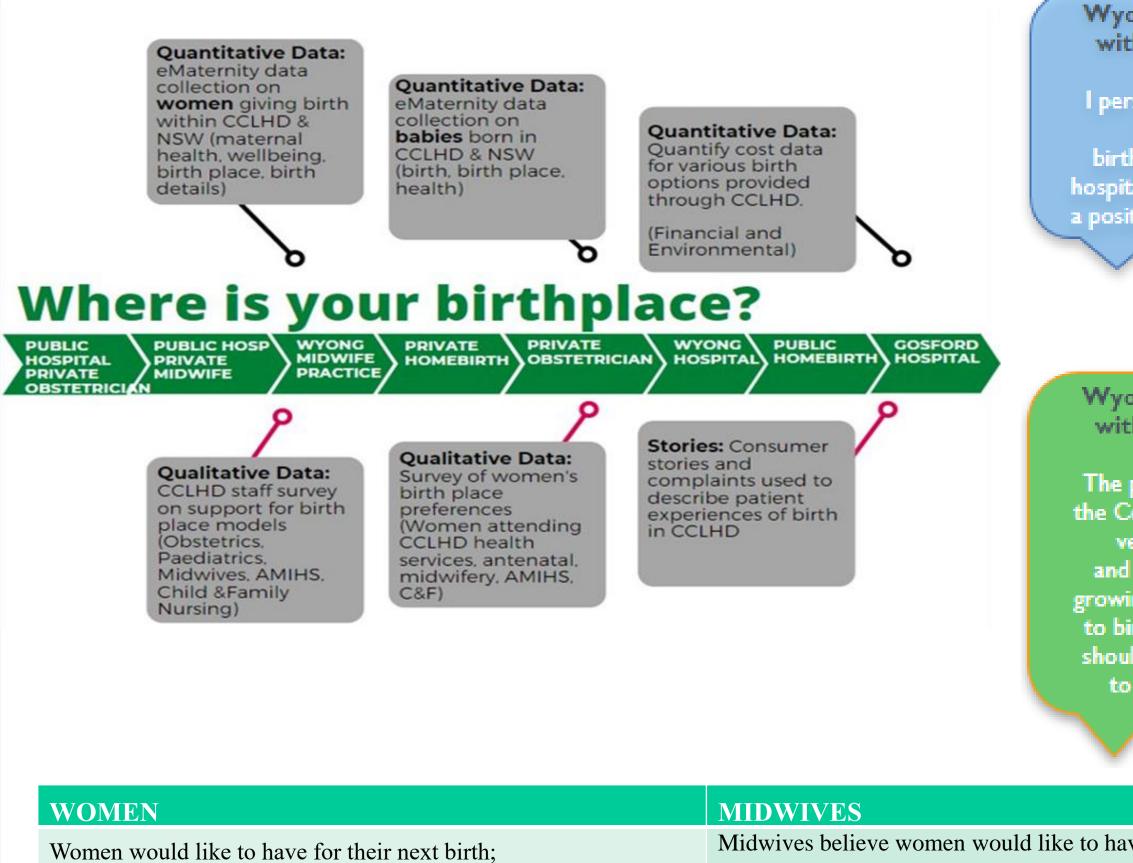
## Lynelle Hill, Jane Wardle, Candace Douglass

Central Coast Local Health District



### Diagnostics

Quantitative and qualitative evidence related to birthplace was identified as needed, and gathered from a range of sources including women, staff, community healthcare providers, e-maternity and finance.



- 1. Gosford hospital with obstetric care
- 2. Public homebirth with public midwife
- 3. Wyong hospital with obstetric care
- 4. Private hospital

- 1. Wyong hospital with obstetric care
- 2. Public homebirth with public midwife

- 3. Gosford hospital with obstetric care
- 4. Wyong hospital with midwifery care

### Conclusion

Evidence is clear that homebirth is safe and our project established that it is a model of care that midwives and consumers want. Cochrane compared Planned hospital birth versus Planned homebirth and published an article on the 8 March 2023, that articulated when care is provided by an experienced midwife, and transfer from home to hospital is available, homebirth is safe, and can minimise interventions and complications seen in hospital (Olsen & **<u>Clausen</u>**). We believe this is a service that should be implemented across all Maternity Services.

Homebirth is highly relevant to pregnant women, and we have a duty of care to offer this safe model of care to our consumers. We have seen an increased consumer request for this model of care at CCLHD. Our project offers other Maternity Services information and support on how to implement this essential model of care. We have received increased interest and requests from other NSW LHD's for our details. Our project will be easily transferable to all Maternity Services.

### Acknowledgements

Thanks to the 121 women of the Central Coast who have told their stories, given feedback and participated in surveys to help plan birthplace services for the Central Coast.

Thanks also to Leanne Roberts, Kate McDonough, Mel Perry for your support of our project and the Steering committee and staff who responded to our survey.

<u>C</u> c	onsumer voices:	
ong Hospital h obstetric care: sonally prefer hospital hsGosford al has provided tive experience	Wyong Hospital with midwifery care: Low risk midwife care but in a setting that could help if something went wrong.	Homebirth: Home is peace of mind, hospital crazy. Love midwives! I would love to experience the natural birth in my home environment
ong Hospital h obstetric care: population on entral Coast is ery quickly significantly ng. The option rth at Wyong ld be available all women	Staff voices: Wyong Hospital with Midwifery care: Would love to see birth centre re- stablished at Wyong site however cannot see this occurring due to site politics and blockades. If this not ever going to be an option, let's open with obstetric support	Homebirth: Excellent satisfaction for women and midwives, improved outcomes, cost effective rewarding, safe CareBirth in a hospital doesn't have the sofety and comforts of the home for the mother. Less chance of medical intervention and safety of a trained midwife in the event a transfer needed to happen.
ve for their next birth;	CCLHD STAFF Staff specialists, child and fan believe women would like; 1. Wyong hospital with obstet 2. Gosford hospital with obstet	

3. Public homebirth with public midwife

4. Wyong hospital with midwifery care

### Contact

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### Method

Initiation /Project definition; Engage sponsors, confirm scope and objectives, engage stakeholders, form steering group, author and have endorsed project management plan.

**Diagnostics;** Stakeholder and steering group identification of data/information requirements, data collection, consumer and stakeholder feedback and surveys, collation of results, prioritisation voting.

**Solutions;** Root cause analysis, focus group brainstorms/blitzes/affinity grouping, literature review, priority voting for solution design.

Implementation; Steering committee, champion and stakeholder involvement in implementation plan development, working group formed model of care, guidelines, procedures, quick win activities.

Sustainability; Staff and consumer evaluation, data collection, analysis, feedback and forward planning for annual review and implementation of findings.

### **Solutions**

Thorough collection and review of our birthplace options diagnostic data, resulted in four potential solutions, from which Homebirth was identified as the preferred solution.

Solution to pro women with a birthplace cho

Homebirth Birth house Wyong Obstetric Private homebirth midwives have ad rights to Gosford

### Implementation

Suburban MGP H Change of practice CCLHD MoU w Gosford Birth Un Upskilling of mid CCLHD Homebin Homebirth as a b CCLHD women

### **Sustaining Change**

The key factors incorporated in our project to sustain our changes include;

- their voices.

Our project followed the Clinical Redesign methodology.

ide e	Does it solve the problem?	Is it feasible?	Will patients be satisfied?	Will it be low cost?	Is it sustainable fo r the future?	Total
	5	4	5	5	4	23
	5	3	5	3	4	20
led birth	5	2	5	1	3	16
n Imission	0	5	5	5	5	20

	Complete	
ods added to the MGP Operational Plan	Yes	
e for presentations to the birth unit by MGP women to support MGP	Yes	
th NSW Ambulance to direct admissions of unwell mothers to it	Yes	
wives to mentor and support homebirth	Yes	
rth Policies, Procedures and Guidelines developed	Yes	
rthplace launched for CCLHD	Awaiting CE sign off	
are enrolled in MGP Homebirth program	Numerous women have expressed interest	

Gaining meaningful feedback from women on the change they want for themselves and others. Feedback on birth will continue to be collected on an ongoing basis, with the leadership goal of engaging with women and listening to

Engaging staff across disciplines in the design of a solution to cater to the needs and preferences of our community.

Collecting evidence on birth experiences and health outcomes will continue to occur and be presented to monthly midwifery meetings, supporting ongoing evaluation of the services we provide.