The Agency for Clinical Innovation (ACI) works with clinicians, consumers and managers to design and promote better healthcare for NSW. It does this through:

- **service redesign and evaluation** – applying redesign methodology to assist healthcare providers and consumers to review and improve the quality, effectiveness and efficiency of services
- **specialist advice on healthcare innovation** – advising on the development, evaluation and adoption of healthcare innovations from optimal use through to disinvestment
- **initiatives including guidelines and models of care** – developing a range of evidence-based healthcare improvement initiatives to benefit the NSW health system
- **implementation support** – working with ACI Networks, consumers and healthcare providers to assist delivery of healthcare innovations into practice across metropolitan and rural NSW
- **knowledge sharing** – partnering with healthcare providers to support collaboration, learning capability and knowledge sharing on healthcare innovation and improvement
- **continuous capability building** – working with healthcare providers to build capability in redesign, project management and change management through the Centre for Healthcare Redesign.

ACI Clinical Networks, Taskforces and Institutes provide a unique forum for people to collaborate across clinical specialties and regional and service boundaries to develop successful healthcare innovations.

A key priority for the ACI is identifying unwarranted variation in clinical practice. ACI teams work in partnership with healthcare providers to develop mechanisms aimed at reducing unwarranted variation and improving clinical practice and patient care.

www.aci.health.nsw.gov.au
Glossary

ACI  The Agency for Clinical Innovation works with clinicians, consumers and managers to design and promote better healthcare for NSW. The ACI consists of a range of taskforces, networks and institutes across the many health disciplines.

AONA  Australian Ophthalmic Nurses' Association

Governing Body  The executive group of the Ophthalmology Network that provides strategic direction to the network. Representatives include clinicians across the eye health spectrum as well as ACI executive.

LHD  Local Health District

MD Foundation  Macular Disease Foundation Australia is a national charity providing information, guidance and support on prevention, early detection, treatment and rehabilitation of Macular diseases.

NGO  Non-Government Organisation

Ophthalmology Network  A network of the ACI containing eye health care specialists from across the primary, secondary and tertiary health spectrum.

PROMs  Patient Reported Outcome Measures

StEPS  The Statewide Eyesight Preschooler Screening program is an initiative of NSW Health and offers all 4 years old children free vision screening.

Total Views  Text and image post views are counted when a visitor views them for 2-5 seconds. A video post view is counted when a viewer plays and then stops a video.

Acknowledgements

The Co-Chairs of the Ophthalmology Network: Dr Michael Hennessy, Ms Julie Heraghty and Dr Andrew White for their input into the agenda.

Mr David White for facilitating the day.

ACI team members, Ms Joanna Lamb, Ms Leanne Creighton and Ms Madeline Johns for logistical support.
Executive summary

The Ophthalmology Network held an Eye Forum: Eyes on the Future on Friday 9th June at Rosehill Racecourse, Sydney which was concurrently live streamed.

The event was attended by 66 people; in addition, 53 individuals viewed via live streaming of the day from across NSW, as well as from Victoria and Queensland.

The aims of the day were:
1. Sharing what works: current innovations in emergency departments, stroke wards and chronic eye conditions with the opportunity to talk to the people behind the initiatives.
2. Providing a voice for local eye health stakeholders to identify current and future challenges, and shape how we can work together to address them.

Attendees included representatives from across the eye health spectrum including Optometrists, Ophthalmologists, NGOs, health managers, nurses, orthoptists, consumers and the NSW Ministry of Health.

The forum evaluated extremely well with 100% of survey respondents rating the day overall as “excellent” or “very good”.

The aims were met by:
1. A morning session that was designed to showcase the eye emergency app review, the vision defect in stroke screening tool and the community eye care project for chronic eye conditions.
2. Panel discussion and multiple feedback opportunities throughout the day guided by the facilitator.

Additional outcomes of the day were:
3. Three additional innovations to be further investigated by the Ophthalmology Network for lessons learned and project scalability.
4. Six new ophthalmology-focused projects to add the Innovation Exchange through the poster competition.
5. Unique opportunity for discussion and networking for eye professionals across NSW.
6. Enabling the ACI’s Ophthalmology Network to support relationship-building across primary, secondary and tertiary level eye health as well as consumer and NGO involvement through Network activities.
7. Identification of innovations and areas for improvement, for example the need for patient involvement and working in multidisciplinary teams, as well as an increased education role for the Ophthalmology Network to facilitate educational opportunities for clinical staff.
8. Inclusion of a wider audience, particularly from regional areas of NSW, via live streaming. The need to identify those participating via live streaming will be considered for future events.
The identified outcomes will be presented to the Ophthalmology Network executive for consideration in formulating the future work plan for the network.

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1. **Introduction**

**Event Name**: Eye Forum: Eyes on the Future 2017

**Theme**: An interactive forum for consumers and health professionals with an interest in eye health to share initiatives and identify the key issues for current public eye services in NSW.

**Date**: Friday 9th June 2017

**Conference Organisers**: The Agency for Clinical Innovation (ACI) Ophthalmology Network


2. **Overview**

The full day event was separated into five sections:

- Ophthalmology Network projects and StEPS program
- Rural and regional voices
- Patient experience
- Partners in eye health
- Eyes on the future: discussion

The full program is available in Appendix 1.

The Ophthalmology Network had previously held a forum in 2010 and the Ophthalmology Network Governing Body had agreed in the May 2016 that another conference should be held in the FY 2016/17.

**Aims of the day**

a. Sharing what works: current innovations in Emergency Departments, stroke wards and chronic eye conditions with the opportunity to talk to the people behind the initiatives.

b. Providing a voice for local eye health stakeholders to identify current and future challenges, and shape how we can work together to address them.

The forum was designed to be a mixture of presentations, group work, panel discussion and facilitated workshop in order to maximise the feedback from attendees.
3. **Delegate Registrations**

Participation in the event was free; however, registration was essential for catering purposes.

Registration for live streaming access was also encouraged; however, exact numbers as to who attended the forum this way cannot be ascertained. This is due to only one person needing to register to view but the numbers actually viewing via that registration being beyond organiser control. The analytics provided by the live streaming company indicated 53 viewers with an average viewing time of 18 minutes, indicating that participants viewed the specific session of interest to them. Registration for the event was managed via Eventbrite.

**Registration by mode of attendance**

<table>
<thead>
<tr>
<th>Mode of attendance</th>
<th>No. of Attendees</th>
</tr>
</thead>
<tbody>
<tr>
<td>In person</td>
<td>66</td>
</tr>
<tr>
<td>Live streaming (total views)</td>
<td>53</td>
</tr>
<tr>
<td>No show</td>
<td>9</td>
</tr>
<tr>
<td>Apologies</td>
<td>4</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>132</strong></td>
</tr>
</tbody>
</table>

The pie chart shows the distribution of attendance modes, with the largest portion being in-person attendance. The table below provides a breakdown of the number of attendees for each mode of participation.
Participants in attendance at the Eye Forum: Eyes on the Future 2017 at Rosehill Racecourse

Registration by profession

- RN/CNS (Nursing)
- Other
- Pillar organisation (ie ACI, CEC, BHI)
- Orthoptist
- University
- Non Government Organisation
- Optometrist
- StEPs program-LHD/SHN
- Health management
- Ophthalmologist
- Clinical Nurse Consultant/Educator
- Medical Student
- Consumer
- Ministry of Health
<table>
<thead>
<tr>
<th>Registration by profession</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>RN/CNS (Nursing)</td>
<td>10</td>
</tr>
<tr>
<td>Clinical Nurse Consultant/Educator</td>
<td>3</td>
</tr>
<tr>
<td>StEPs program-LHD/SHN</td>
<td>4</td>
</tr>
<tr>
<td>Consumer</td>
<td>2</td>
</tr>
<tr>
<td>Optometrist</td>
<td>4</td>
</tr>
<tr>
<td>Orthoptist</td>
<td>7</td>
</tr>
<tr>
<td>Ophthalmologist</td>
<td>3</td>
</tr>
<tr>
<td>Health management</td>
<td>3</td>
</tr>
<tr>
<td>Non-Government Organisation</td>
<td>5</td>
</tr>
<tr>
<td>Pillar organisation (ie ACI, CEC, BHI)</td>
<td>8</td>
</tr>
<tr>
<td>University</td>
<td>5</td>
</tr>
<tr>
<td>Medical Student</td>
<td>2</td>
</tr>
<tr>
<td>Ministry of Health</td>
<td>1</td>
</tr>
<tr>
<td>Other</td>
<td>9</td>
</tr>
</tbody>
</table>

**Live streaming**

The majority of viewers via live streaming were from Sydney (77.4%), however they were also recorded at Newcastle, Wagga Wagga, Wollongong, Victoria and Queensland.
4. Speaker Program – Morning

Ophthalmology Network projects and StEPS program

Identifying innovations

This section began with an opportunity for attendees to share up to three innovations and local initiatives in groups. Attendees were asked to include their name and table number for follow up. The templates were then collected and reviewed by the Ophthalmology Network Manager and the facilitator (for innovation template see Appendix 2).

Three initiatives were chosen by the facilitator and network manager based on their potential interest to attendees and the Ophthalmology Network.

The facilitator noted these three initiatives and informed the attendees that there would be an opportunity throughout the day to provide more information on the innovations chosen.

The three initiatives selected were:

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Innovation title</th>
<th>Innovation in brief</th>
</tr>
</thead>
<tbody>
<tr>
<td>Glaucoma Australia</td>
<td>Website</td>
<td>Registered user log on to interact with people with Glaucoma and their families based on the level of disease and coping</td>
</tr>
<tr>
<td>(AONA) Australian Ophthalmic Nurses’ Association</td>
<td>Mobile Education team</td>
<td>The deliverance of evidence based educational programs enabling nurses to deliver quality patient centred care in rural and regional areas</td>
</tr>
<tr>
<td>Bankstown Hospital</td>
<td>Waitlist reduction program for ophthalmic</td>
<td>Introduction of a standardised referral process, identification of interpreter service or other specific patient need and using this information in list</td>
</tr>
<tr>
<td>Organisation</td>
<td>Innovation title</td>
<td>Innovation in brief</td>
</tr>
<tr>
<td>--------------</td>
<td>------------------</td>
<td>---------------------</td>
</tr>
<tr>
<td></td>
<td>outpatient clinic</td>
<td>management. Wait time reduced to 4 months for cataract patients.</td>
</tr>
</tbody>
</table>

**Presentation topics**

Other topics in this section included:

- The Eye Emergency app
- Stroke Vision Defect Tool
- Community Eye Care in Western Sydney
- State-wide Eyesight Pre-schooler Screening Program (StEPS).

Questions were taken from the audience after the StEPS presentation. Discussion topics included the plan for the StEPS program, access to StEPS data and how changes to the information captured may affect referral patterns.

**Rural and regional voices**

The purpose of this section was to highlight the innovations and challenges in working in eye health in rural and regional NSW. Due to technical difficulties the first presentation “The Wagga experience” was unable to go ahead.

The rest of the section included:

- Evaluation of the Outback eye service
- The Rural Doctors Network and temporary expansion of cataract surgery lists.

Both these presentations highlighted the challenges in communication, staffing and access to services in regional and rural areas as well as the importance of partnerships in eye health.
The morning session was closed with Mr Phil Anderton (above right) providing an insight into rural optometry and the value of partnerships in eye health with the event facilitator, Mr David White (above left).

5. **Poster presentations**

Six posters were submitted to the Eye Forum.

<table>
<thead>
<tr>
<th>Submission lead</th>
<th>Organisation</th>
<th>Poster title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brindhan Tharmarajah</td>
<td>Prince of Wales Hospital, UNSW and the Kirby Institute</td>
<td>Evaluation of the Outback Eye Service</td>
</tr>
<tr>
<td>Terry Ho</td>
<td>UNSW, Westmead Institute for Medical research and Macquarie University</td>
<td>iCareTrack Study: Measuring the appropriateness of eye care delivery in NSW</td>
</tr>
<tr>
<td>Jennifer McKay</td>
<td>NNSW LHD</td>
<td>SIEPs project: Collaborative leadership Implementation of HOTV vision screening</td>
</tr>
<tr>
<td>Associate Professor Lisa Keay</td>
<td>The George Institute/UNSW</td>
<td>FOCUS study: Falls and Cataract: Investigating Risk and Predictors in Older Adults During their Wait for Surgery</td>
</tr>
<tr>
<td>Dr Shanil Dhanji</td>
<td>Save Sight Institute, The University of Sydney and Sydney Eye Hospital</td>
<td>Developing Evidence Based Guidelines for the Rational Use of Neuroimaging at the Sydney Eye Hospital</td>
</tr>
<tr>
<td>Dr Vu Do</td>
<td>The George Institute/UNSW</td>
<td>Predicting patient-reported outcomes to cataract surgery Can we use preoperative factors to identify patients at high-risk of poor outcomes?</td>
</tr>
</tbody>
</table>
**Voting procedure**

All delegates were given the opportunity to vote for their favourite poster during the morning tea and lunch breaks. The submission leads were encouraged to stand by their poster during the breaks to answer any questions.

Voting closed at 1245hrs and the votes were tallied by the ACI SACC Project Officer.

The winning poster was *iCareTrack Study: Measuring the appropriateness of eye care delivery in NSW*. The submission lead was given the opportunity to talk about the work at the end of the lunch break.

All posters are available for review at: https://www.aci.health.nsw.gov.au/networks/ophthalmology/resources and will be added to the ACI Innovation Exchange - https://www.aci.health.nsw.gov.au/ie. Poster leads have been offered assistance from the ACI for this process.

Mr Terry Ho, poster submission winner (above right) and Mr David White, Facilitator (above left) discussing the iCareTrack study.
6. Speaker Program – Afternoon

Patient experience

The afternoon session was led by the ACI Patient Experience and Consumer Engagement (PEACE) team. The session began with an example of a patient story in which the patient was awaiting cataract surgery, and their thoughts and feelings on the experience were presented.

The differences between “patient experience” and “patient satisfaction” were explored and attendees were provided with the opportunity to describe and document what words they ideally would like patients to use when describing their service.

The importance of evaluation of services was highlighted and attendees had the opportunity to discuss how they currently measure patient experience in their workplace.

This section evaluated very well with comments including the value of the section given the “wide range of eye health consumers/practitioners at the forum” and that the section was “relatable, interactive and innovative”.

Attendees’ thoughts on what they want their service to be perceived as by their patients.
Partners in eye health

This section aimed to provide attendees with information about the various non-government organisations and other stakeholders in eye health.

Although evaluated as “good or “very good” in all the evaluations, the format of the case study section was not seen as particularly useful to a small portion of the attendees. Feedback highlighted that there was a need for more direct information on services offered and across more NGO stakeholders than the two that were included.

The presentation by the Macular Disease (MD) Foundation was reported as “excellent” or “very good” by 93% of the evaluations received with the importance of leadership in health and the cost of unaddressed eye issues highlighted as the key aspects.

Eyes on the Future panel discussion

“What do we want the eye health system to look like in 2027?”

This section provided six panellists with the opportunity to provide their vision for the future of eye health. It was highlighted in the evaluation as one of the most popular sessions from the day, especially the opportunity to discuss the ideas with the panellists.

The panel consisted of:
- An Optometrist
- An Ophthalmologist
- An Orthoptist
- A representative from an NGO
- An Ophthalmic nurse in private practice
- An Ophthalmic nurse working from the Outback Eye Service

The audience had the opportunity to ask questions of the panel and contribute their own comments.

Discussion centred on workforce challenges, the extension of the nursing role to include providing intravitreal injections, the need to work together and how data and IT developments will improve access for patients and encourage shared care.
“What do we want the eye health system to look like in 2027?” - Panel discussion (L-R: Ms Julie Heraghty, CEO, Macular Disease Foundation, Ms Jenny Keller, President, AONA, Ms Joanna Barton, Coordinator, Outback Eye Service)
7. Evaluation of Program

Evaluations were attached to the program and were also distributed online after the event to all attendees and registered live streaming participants (a copy of the evaluation form can be found in Appendix 3).

35 evaluations were received. If a particular section was not marked then it was excluded from the calculation for that section. The opening, welcome and summary was excluded from the evaluation questions.

Evaluation by forum session

![Bar chart showing ratings of excellent or very good for different forum sessions.

- Traveling the pathway
- Local Innovations
- Patient experience
- Discussion
- Outback Eye Service evaluation
- STEPS
- Summary of morning
- Eye Emergency App
- Rural Doctor's Network - cataract lists
- NGOs in eye health
- Stroke vision defect tool
- Community Eye Care in Western...
Overall evaluation of the Eye Forum

100% of the evaluation forms collected stated the day was either “excellent” or “very good”.

Some of the general comments about the day include “A really valuable day – Thank you”, “I felt proud”, “wonderful day – came as a consumer”, “very informative and interesting forum” and “excellent program”.

Additional comments

The need to include GPs in future work was mentioned in some evaluations. An effort was made by the network to secure a GP for the event via an expression of interest to network members and an invitation to members of the ACI GP Clinical Advisory Group.
Suggestions from attendees for future events

Attendees were also asked for suggestions for future events or education sessions to be organised by the Ophthalmology Network.

As can be seen from the results – the top two suggestions were:

<table>
<thead>
<tr>
<th>Suggestion</th>
<th>Number of Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Team work for eye health/what each role does</td>
<td>6</td>
</tr>
<tr>
<td>Standardised in patient eye care/patient stories</td>
<td>5</td>
</tr>
<tr>
<td>eHealth/technology in eye health/telemedicine</td>
<td>4</td>
</tr>
<tr>
<td>Facilitate rural health placements/rural focus/Fred Hollows</td>
<td>3</td>
</tr>
<tr>
<td>Cultural safety/Aboriginal health needs</td>
<td>2</td>
</tr>
<tr>
<td>More forums</td>
<td>2</td>
</tr>
<tr>
<td>Strategic planning data collection/how to implement change</td>
<td>1</td>
</tr>
<tr>
<td>Waitlist and KPIs/strategic planning</td>
<td>1</td>
</tr>
<tr>
<td>Medicare vs ABF - economic analysis</td>
<td>1</td>
</tr>
<tr>
<td>Nurse education forums</td>
<td>1</td>
</tr>
<tr>
<td>Falls prevention</td>
<td>1</td>
</tr>
<tr>
<td>How to change behaviour - lesson as from other disciplines</td>
<td>1</td>
</tr>
<tr>
<td>Community patient centred care</td>
<td>1</td>
</tr>
<tr>
<td>Follow up of C-EYE-C project outcomes</td>
<td>1</td>
</tr>
<tr>
<td>Child health</td>
<td>1</td>
</tr>
<tr>
<td>Public Health/NDIS</td>
<td>1</td>
</tr>
<tr>
<td>More information on the Centre for Eye Health</td>
<td>1</td>
</tr>
</tbody>
</table>
1. Team work/role of all eye health stakeholders
2. Standardising patient eye care and patient stories to facilitate this.

1. Team work/role of all eye health stakeholders
The importance of team work was reflected in additional comments from the evaluation such as “I had no idea there are so many different people involved in eye care” and “networking opportunities”.

The Ophthalmology Network is in a strong position to continue facilitating relationships with the key stakeholders in eye health through current avenues and future network activities. The Ophthalmology Network Governing Body includes NGOs, LHD/SHNs, Optometry, Ophthalmology and Orthoptist representatives working in both public and private practice.

2. Standardising patient eye care and patient stories to facilitate this
The importance of the role of consumers was raised in several of the evaluations with the “patient journey” challenges being flagged as an area worthy of further investigation and “including a patient” in the presenter line up in future events.

There were also concerns raised about the resources required to include consumers and patients in the development of projects, indicating that any future work in this area needs to identify the benefits of inclusion early on.

The Ophthalmology Network is able to utilise the GP Clinical Advisory Group, Patient and Consumer Council as well as the Patient Reported Outcomes (PROMs) and PEACE teams at the ACI to assist in project development and maximise stakeholder engagement and communication avenues.
8. Outcomes and next steps

Outcomes from the Eye Forum

The outcomes of the Eye Forum are as follows

1. A morning session that was designed to showcase the eye emergency app review, the vision defect in stroke screening tool and the community eye care project for chronic eye conditions.

2. Panel discussion and multiple feedback opportunities throughout the day guided by the facilitator.

Additional outcomes of the day were:

3. Three additional innovations to be further investigated by the Ophthalmology Network for lessons learned and project scalability.

4. Six new ophthalmology-focused projects to add the Innovation Exchange through the poster competition.

5. Unique opportunity for discussion and networking for eye professionals across NSW.

6. Enabling the ACI’s Ophthalmology Network to support the relationship-building across primary, secondary and tertiary eye health as well as consumer and NGO involvement through Network activities.

7. Identification of innovations and areas for improvement, for example the need for patient involvement and working in multidisciplinary teams, as well as an increased education role for the Ophthalmology Network to facilitate educational opportunities for clinical staff.

8. Inclusion of wider audience, particularly from regional areas of NSW, via live streaming. The need to identify those participating via live streaming will be considered for future events.

The identified outcomes will be presented to the Ophthalmology Network executive for consideration in formulating the future work plan for the network going forward.

**Next steps**

The following are the next steps for the Ophthalmology Network to consider in regards to the outcomes of the Eye Forum:

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Next step</th>
<th>Timeframe</th>
<th>Responsible</th>
</tr>
</thead>
<tbody>
<tr>
<td>The identification of three additional innovations</td>
<td>Follow up with the identified leads of the projects for more information to inform and possible presentation to the Governing Body in August</td>
<td>To August 2017</td>
<td>Ophthalmology Network Manager</td>
</tr>
<tr>
<td>The identification of six new ophthalmology focused projects to the Innovation Exchange</td>
<td>Add all 6 projects to the Innovation Exchange portal.</td>
<td>To August 2017</td>
<td>ACI Innovation Exchange team and poster entrants.</td>
</tr>
<tr>
<td>Unique opportunity for discussion and networking for eye professionals across NSW</td>
<td>The Governing Body to consider regular forums and future networking/information events. To identify how to use this role to encourage collaboration in projects.</td>
<td>Ongoing</td>
<td>Ophthalmology Network Governing Body</td>
</tr>
<tr>
<td>Enabling the ACI’s Ophthalmology Network to support the relationship-building across primary and secondary eye health as well as consumer and NGO involvement through Network activities.</td>
<td>Seek governing body input in August meeting.</td>
<td>August 2017 for initial discussion</td>
<td>Ophthalmology Network Manager</td>
</tr>
<tr>
<td>Identification of innovations and areas for improvement, for example the need for patient involvement and working in multidisciplinary teams, as well as an increased education role for the Ophthalmology Network to facilitate educational opportunities for clinical staff.</td>
<td>To submit this report to the Ophthalmology Network Governing Body for review and action.</td>
<td>August 2017</td>
<td>Ophthalmology Network Manager</td>
</tr>
<tr>
<td>Inclusion of wider audience, particularly from regional areas of NSW, via live streaming. The need to identify those participating via live streaming will be considered for future events. That live streaming is an effective consideration for future events. The need to identify registrants.</td>
<td>Examine for future events how to best ensure registration without placing barriers to access.</td>
<td>Ongoing</td>
<td>Ophthalmology Network Manager</td>
</tr>
</tbody>
</table>
Appendix 1 - Program

Eyes on the Future

An interactive forum for consumers and health professionals with an interest in eye health to share initiatives and identify key issues for current public eye services in NSW.

Marscay & Baguette rooms, Level 3, Rosehill racecourse, James Ruse Drive, Rosehill. Registration from 8.30am

Tweet about it! #eyeforum17

Date: 09/06/17  Start time: 9am  End time: 4pm

To ask questions if you are live streaming: www.slido.com and enter #eyeforum2017

<table>
<thead>
<tr>
<th>Time</th>
<th>Topic</th>
<th>Lead</th>
</tr>
</thead>
</table>
| 9.00hrs | Acknowledgement of Country and Introduction to the day               | Dr Michael Hennessy  
Ophthalmologist  
Prince of Wales Hospital and co-chair of the  
Ophthalmology Network.  
Dr Jean-Frederic Levesque  
A/Chief Executive, ACI  
Mr David White  
Facilitator |
|         | Identifying innovations (table discussion)                           |                                                                      |
| 9.30hrs | Eye Emergency App                                                    | Dr Yves Kerdraon  
Ophthalmologist  
Concord Hospital |
| 9.45hrs | Stroke Vision Defect Tool                                            | Ms Michelle Courtney-Harris  
Orthoptist  
University of Technology |
<table>
<thead>
<tr>
<th>Time</th>
<th>Topic</th>
<th>Lead</th>
</tr>
</thead>
</table>
| 10.00hrs   | Community Eye Care in Western Sydney                                 | A/Prof Andrew White  
Ophthalmologist  
Westmead Hospital  
Ms Belinda Ford  
Project Coordinator  
Westmead Hospital |
| 10.15hrs   | State-wide Eyesight Pre-schooler Screening Program (StEPS)            | Dr Stephanie Blows  
Manager Child and Family Health  
Health and Social Policy Branch  
NSW Ministry of Health |
| 10.30hrs   | Morning Tea (30 mins)                                                |                                                                     |
| 11.00hrs   | The Wagga experience                                                 | Dr Clayton Barnes  
Ophthalmologist  
Murrumbidgee LHD |
| 11.10hrs   | Evaluation of the Outback Eye Service                                | Mr Brindhan Tharmarajah  
Medical Student  
Outback Eye Service |
| 11.20hrs   | Coordination of Aboriginal Eye Health Activity project in NSW and the ACT – Ms Claire O Neil  
Temporary expansion of cataract surgery wait lists in New England through the Rural Health Outreach Fund – Ms Lyn Boyan | Ms Claire O Neil  
Rural Doctors Network  
Ms Lyn Boylan  
Coordinator, Rural Health Programs, Hunter New England LHD |
| 11.40hrs   | Summary of Morning Sharing local innovations                          | Mr Phil Anderton  
Optometrist  
Mr David White  
Facilitator |
| 12.00hrs   | Lunch (55 minutes)                                                   |                                                                     |
| 12.55hrs   | Poster winner Q&A                                                    | Mr David White  
Facilitator |
<table>
<thead>
<tr>
<th>Time</th>
<th>Topic</th>
<th>Lead</th>
</tr>
</thead>
<tbody>
<tr>
<td>13.00hrs</td>
<td>Introduction to afternoon session: How do we ensure that the patient is at the centre of “patient centred care”?</td>
<td>Facilitated by Mr David White</td>
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<tr>
<td>13.05hrs</td>
<td>How to incorporate patients into improving the system</td>
<td>Ms Tara Dimopoulos-Blick ACI PEACE team</td>
</tr>
<tr>
<td>13.20hrs</td>
<td>Discussion and feedback on tables: How does this apply to Eye Health</td>
<td>Facilitated by Mr David White</td>
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<tr>
<td>14.00hrs</td>
<td>Travelling the pathway - information and the journey – A case study Centre for Eye Health (CFEH) Glaucoma Australia</td>
<td>Facilitated by Mr David White</td>
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<tr>
<td>14.20hrs</td>
<td>NGOs in eye health</td>
<td>Ms Julie Heraghty, CEO Macular Disease Foundation Australia</td>
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<tr>
<td>14.45hrs</td>
<td>Afternoon tea to tables/comfort break (15 mins)</td>
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<tr>
<td>15.00hrs</td>
<td>Discussion: What do we want the Eye Health System to look like in 2027? Panel members: Ms Julie Heraghty, CEO MD Foundation Ms Melanie Lai, Orthoptist, SSEH Dr Andrew White, Ophthalmologist, Westmead Mr Phil Anderton, Optometrist, Ms Jenny Keller, Ophthalmic Nurse, Private practice Dr Pauline Rumma, Director of Clinical Services, Sydney/Sydney Eye Hospital (SSEH)</td>
<td>Facilitated by Mr David White Q &amp; A audience</td>
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<tr>
<td>15.50hrs</td>
<td>Summary/Next Steps</td>
<td>Dr Michael Hennessy Ophthalmologist, Prince of Wales Hospital and Co-Chair Ophthalmology Network</td>
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<tr>
<td>16.00hrs</td>
<td>Close Conference</td>
<td>Mr David White</td>
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</tbody>
</table>
Appendix 2 - Innovation template

Innovation Template

1. INNOVATION
   HOSPITAL/ORGANISATION______
   TITLE:

   PERSON TO SPEAK ABOUT INNOVATION ______________________________

2. INNOVATION
   HOSPITAL/ORGANISATION______
   TITLE:

   PERSON TO SPEAK ABOUT INNOVATION ______________________________

3. INNOVATION
   HOSPITAL/ORGANISATION______
   TITLE:

   PERSON TO SPEAK ABOUT INNOVATION ______________________________
Appendix 3 – Evaluation form

Eye Forum: Eyes of the Future 2017 9 June 2017
Evaluation Form

1. What is your current position? __________________________

2. Are you (please circle) Medical Optometry Orthoptist Nursing NGO Other (please specify) ___________________

3. Are you in a (tick one) Manager position Non-manager position

4. What facility / organisation do you represent? __________________________

5. Please rate the following by placing a tick in the appropriate box:

<table>
<thead>
<tr>
<th>How did you rate the:</th>
<th>Excellent</th>
<th>Very Good</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
<th>n/a</th>
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</thead>
<tbody>
<tr>
<td><strong>DAY OVERALL</strong></td>
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</table>

**Live streamed in? Please circle which the names of the sessions you attended also.**

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<thead>
<tr>
<th>How did you rate the following:</th>
<th>Excellent</th>
<th>Very Good</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
<th>n/a</th>
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<tbody>
<tr>
<td>Ophthalmology Network projects and StEPS program</td>
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<td>Eye Emergency App</td>
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<td>Stroke vision defect tool</td>
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<td>Community Eye Care in Western Sydney</td>
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<td>State-wide Eyesight Pre-schooler Screening Program (StEPS)</td>
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<td><strong>Rural and regional voices</strong></td>
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<tr>
<td>The Wagga experience</td>
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<td>Evaluation of the Outback Eye Service</td>
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<td>How did you rate the following:</td>
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<td>Fair</td>
<td>Poor</td>
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<td>Coordination of Aboriginal Eye Health Activity project in NSW and the ACT</td>
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<td>Temporary expansion of cataract surgery wait lists in New England</td>
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<td>Summary of the morning</td>
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<td>Patient experience</td>
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<td>How to incorporate patients into improving the system and associated discussion</td>
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<td>Partners in eye health</td>
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<td>Travelling the pathway - information and the journey – A case study</td>
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<td>Centre for Eye Health (CFEH)</td>
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<td>Glaucoma Australia</td>
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<td>NGOs in eye health</td>
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<td>Eyes on the Future: discussion</td>
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<tr>
<td>Discussion: What do we want the Eye Health System to look like in 2027?</td>
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<td>Local Innovation (table work)</td>
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</table>

6. What did you find **most relevant**? ___________________________ And why? ___________________________
   ___________________________ And why? ___________________________
   ___________________________ And why? ___________________________

7. Which presentation did you find **least relevant**?
   ___________________________ And why? ___________________________
   ___________________________ And why? ___________________________
   ___________________________ And why? ___________________________

8. Please suggest areas that you would like to see the Ophthalmology Network organise events/education sessions on?
   a. ________________________________________________________________
   ________________________________________________________________
   ________________________________________________________________
9. Any other comments?

________________________________________________________

Thank you for your feedback
For more on Information and to join the Ophthalmology Network