

Telephone Helplines and Links

Sometimes problems can feel over-whelming. Talking with someone about it can help. Sometimes it can be easier talking with a trained counsellor who is removed from the situation.

Note: This list has been compiled for NSW residents. If you access this page from another state or territory please contact your local emergency and support services.

| Resource | Phone number | Availability | Intended age group |
|------------------|---------------|--------------|-------------------------|
| Emergency '000' | 000 | 24 hours a | All ages – when you are |
| | | day | worried about |
| | | | someone's immediate |
| | | | safety and don't know |
| | | | what to do |
| Kids Helpline | 1800 55 1800 | 24 hours a | People between 5 years |
| | | day | and 25 years |
| Headspace | 1800 650 890 | 9am-1am | People between 12 |
| | | AEST | years and 25 years |
| Lifeline | 13 11 14 | 24 hours a | All ages |
| | | day | |
| Domestic | 1800 65 64 63 | 24 hours a | All ages |
| Violence Line | | day | |
| Child Protection | 132 111 | 24 hours a | All ages |
| Helpline | | day | |

Online resources: For children / adolescents

| Resource | Web link | Information provided |
|--------------|-------------------------|-------------------------|
| Kids Health | kidshealth.org | Health, emotions and |
| Website | | life |
| Headspace | www.eheadspace.org.au | Online counselling |
| | | (email/chat) |
| Youth Beyond | www.youthbeyondblue.com | Youth depression |
| Blue | | |
| Reachout | www.reachout.com.au | Mental health and well- |
| | | being |
| | | |
| Livewire | www.livewire.org.au | Living with a chronic |
| | | illness |
| Whatworks4u | www.whatworks4u.org | Mental health of young |
| | | people |

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