

**To: Agency for Clinical Innovation Board**

Re: 1<sup>th</sup> Quarter Report for Operational Plan Initiatives 2014/15

Date: 9<sup>th</sup> December 2014

There are a total of one hundred and fourteen (114) initiatives in the 2014/15 Operational Plan.

Of the twenty six (26) initiatives due for completion in first quarter:

- 23 (88%) have been completed
- 3 (12%) have progressed but not completed within the quarter.

Table 1 below provides a summary report of progress with 2014/15 Operational Plan Initiatives.

A Report on initiatives not completed within the nominated quarter is *attached*.

**Table 1: Summary Report of Progress for 2014/15 Operational Plan Initiatives**

Strategic Initiative	Operational Action/Deliverable
<b>Focus Area: Our Clinicians, patients, health care partners &amp; community</b>	
Develop Reputation for delivery by completing projects of significance to partners	Implement and evaluate Care of the Confused Hospitalised Older Person (CHOPS) Program to develop a robust evidence base for interventions and strategies delivered by the Program <ul style="list-style-type: none"> <li>• Commence implementation</li> </ul> Develop an evidence base and quality process for the delivery of chronic pain interventions by continuing to support the implementation of EPPOC (Electronic Persistent Pain Outcome Collaboration) and the dissemination of EPPOC results <ul style="list-style-type: none"> <li>• Deliver a Musculoskeletal Service in three primary health locations</li> </ul> Implementation of system wide assessment of unwarranted clinical variation in stroke <ul style="list-style-type: none"> <li>• Commence local Audit and reporting to hospitals in selected sites</li> </ul> Working with Ministry of Health, HealthShare and Northern Sydney Local Health District to implement Medical Imaging Business Model <ul style="list-style-type: none"> <li>• Implementation Plan completed</li> </ul> In partnership with Whole of Hospital Program, implement Criteria Led Discharge <ul style="list-style-type: none"> <li>• Implementation</li> </ul>
Develop clear communications about the role of ACI and achievements	Develop social media content plan for Twitter, Facebook <ul style="list-style-type: none"> <li>• Work with Health Economics and Evaluation Team to identify preferred options for presenting complex data to communicate progress of ACI initiatives and results of evaluations</li> </ul>
Measure and monitor impact on health outcomes	Evaluation of State Cardiac Reperfusion Program <ul style="list-style-type: none"> <li>• Complete Evaluation Plan</li> </ul> Evaluation of State Stroke Reperfusion Program <ul style="list-style-type: none"> <li>• Complete Evaluation Plan</li> </ul>
<b>Focus Area: Our Processes: Effective Partnerships</b>	
Clarify roles and align work programs with MoH and other agencies	Support Whole of Hospital and Integrated Care strategies by implementing an agreed work plan with the Ministry of Health. <ul style="list-style-type: none"> <li>• Finalise Palliative Care/EOL model of care and develop implementation strategy in partnership with CEC and Ministry of Health</li> </ul>
	Trauma Patient Outcome Evaluation Pre Hospital (Phase 1):

Complete

Progress but not completed in nominated quarter

No Progress

Work with clinicians, consumers & Partners on prioritised work programs	<ul style="list-style-type: none"> <li>Steering Committee appointed and external consultants engaged</li> </ul>
	<b>Minimum Standards for Management of Hip Fracture in the Older Person</b> <ul style="list-style-type: none"> <li>Formative Evaluation in six hospitals completed</li> </ul>
	<b>Operating Theatre Efficiency</b> <ul style="list-style-type: none"> <li>Completion of Guideline booklet</li> </ul>
	<b>High Dependency Unit MoC</b> <ul style="list-style-type: none"> <li>Finalisation and endorsement of MoC / plan of launch of the MoC across NSW</li> </ul>
	<ul style="list-style-type: none"> <li>Clinical Services Plan Review at Central Coast Local Health District</li> </ul>
<b>Focus Area: Our Processes: Innovative Health Care</b>	
Define "innovation" and clarify and communicate ACI's role in innovation in the health care system	Develop and launch new multimedia resources outlining the ACI's approach to innovation in the health care system
Facilitate and support implementation of innovation with health care providers	<b>Nurse Delegated Emergency Care Initiative (NDEC) (Phase 2)</b> <ul style="list-style-type: none"> <li>Articulate evaluation method</li> </ul>
Develop the innovation skills and capacity of health care partners	<b>Implement the Knowledge Management approach for the ACI</b> <ul style="list-style-type: none"> <li>Source and edit content for the Innovation Exchange on the ACI Website</li> </ul>
	<b>Innovation Exchange (formally ARCHI)</b> <ul style="list-style-type: none"> <li>Development, ongoing support and promotion of the 'Innovation Exchange' on the ACI Website</li> </ul>
<b>Focus Area: Our Processes: Operational Excellence</b>	
Develop and implement robust systems and processes to support activities (eg prioritisation, economics data governance, alignment, evaluation)	<b>Develop a Critical Care Data Registry linking health databases internal and external to ACI</b> <ul style="list-style-type: none"> <li>Establish a Strategic Planning Reference Group</li> </ul>
Establish mechanisms to support collaboration across the clinical networks	<b>Cross network collaboration between Respiratory Network and ICCMU on an approach to guidelines development, implementation and evaluation for pleural drains guidelines and tracheostomy care guidelines</b> <ul style="list-style-type: none"> <li>Support development of local implementation and education plans</li> </ul>
	<b>Establish a Neurodegenerative and Neuromuscular Working Party to provide advice on enhancement of existing models of care to meet the needs of people with neurodegenerative conditions</b>
	<b>Establish networks between major metropolitan and regional Local Health Districts for service collaboration in the delivery of care for complex cancers</b>
<b>Focus Area: Our Resources: clinicians, consumers and staff</b>	
Build on existing capability with a consistent approach to ongoing professional development	Implement Professional Development Framework for ACI staff in all portfolios
Develop/implement comms strategy centred clinical engagement	Launch and promote the redesigned ACI website

### Report On Initiatives Not Completed Within the Quarter

Complete

Progress but not completed in nominated quarter

No Progress

Strategic Initiative	Operational Action/Deliverable	
<b>Focus Area:</b> Our Clinicians, patients, health care partners & community		
Measure and monitor impact on health outcomes	<b>Evaluation of State Cardiac Reperfusion Program</b> <ul style="list-style-type: none"> <li>• Complete Evaluation Plan</li> </ul> <p>Subsequent to 1<sup>st</sup> Quarter report, this milestone is now complete. Aspex Consulting met with representatives from Ambulance NSW, clinicians and other key stakeholders and <b>an evaluation plan has been developed</b>. Baseline data will be collected and information on processes and the achievement of key milestones will be included. Phase 1 (PAPA) of the reperfusion strategy will be evaluated and baseline information for evaluation of PHT will also be collected. A request for quote has been actioned to progress with the formative evaluation. LHD Chief Executives have been advised of progression to evaluation and requesting support from LHD/SHN executives and key clinicians in the process.</p>	Acute Care Portfolio
<b>Focus Area:</b> Our Processes: Effective Partnerships		
Work with clinicians, consumers & Partners on prioritised work programs	<b>Minimum Standards for Management of Hip Fracture in the Older Person</b> <ul style="list-style-type: none"> <li>• Formative Evaluation in six hospitals completed</li> </ul> <p>Formative evaluation is underway. However, the evaluation has not been completed due to a delay in getting agreement to the evaluation from two of the 6 hospitals. A further delay six has been caused by a longer than expected process in acquiring the licences for the STAR software.</p>	SACC Portfolio
<b>Focus Area:</b> Our Processes: Operational Excellence		
Establish mechanisms to support collaboration across the clinical networks	<b>Establish networks between major metropolitan and regional Local Health Districts for service collaboration in the delivery of care for complex cancers</b> <p>Evaluation of the applications completed by ACI. Working parties have been established to progress MDT and pathways for care. Implementation will proceed in early 2015.</p>	SACC Portfolio

Complete

Progress but not completed in nominated quarter

No Progress