

Primary Care – Behavioral Health Integration (PCBHI) at the Cambridge Health Alliance

**April 2017
Kirsten Meisinger, MD**

It's all about the Patients...

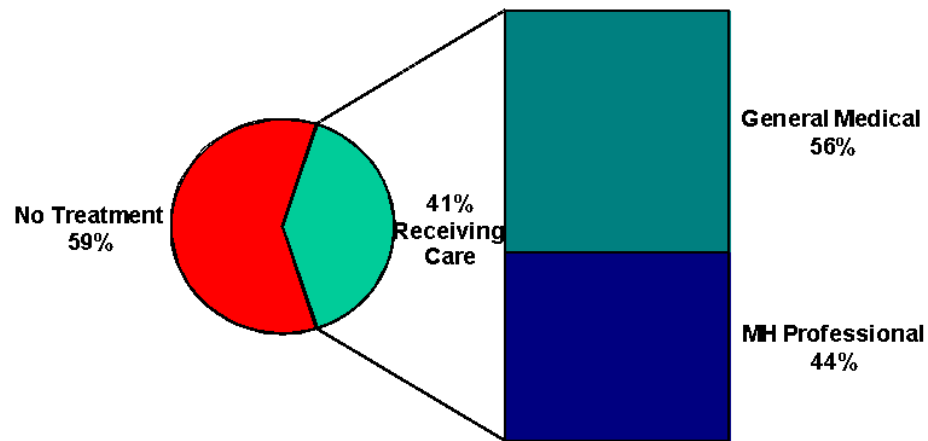


Overview

1. **Rationale** for Primary Care Behavioral Health Integration
2. CHA **Model** for Primary Care Behavioral Health Integration
3. **Staffing** to support the model
4. Behavioral Health **Screening**
5. **Targeted high-prevalence diseases:**
 - Depression
 - Unhealthy alcohol use and substance use disorders
 - Reverse Integration Project (HIP)

Primary Care is the 'De Facto' Mental Health System

National Comorbidity Survey Replication Provision of Behavioral Health Care: Setting of Service



Wang P, et al., Twelve-Month Use of Mental Health Services
in the United States, Arch Gen Psychiatry, 62, June 2005

Why Integrate?

Rationale for Integration of Mental Health and Addictions

Patient-Centered

- One-stop shopping
- Improves Access
 - More patients willing to be seen by MH provider based at their primary care center
 - Reduces stigma
 - Reduces disparities for minority groups

Consistent w/ New Delivery Systems (CHA Transformation)

- Patient Centered Medical Home
- Chronic Disease Management
- Global Payment/ACO

Improves Outcomes

- Medical/MH often co-morbid
- Leverages primary care relationships
- Reduces total medical expenses (TMEs)



Primary Care-Behavioral Health Integration Model

STEPPED MODEL OF CARE

Step 0:
Primary Care

Step 1:
Primary Care
(with Mental
Health
Consultation)

Step 2:
Integrated
Mental Health

Step 3/4:
Outpatient
Mental Health

HIP
PROGRAM

On site Behavioural Health Care Team

Full Time Care Partner – unlicensed mental health resource trained in step 1 and 2 but who can coordinate all of the patients

Full Time Therapist – does warm hand offs and her own schedule of patients for BRIEF therapy interventions (6-8 weeks max, often 1-2 sessions total)

Psychiatry MD – on site one day/week but in continual contact with the team by telepsychiatry and regular meetings to supervise the on site team

Staffing to Support the Model

Mental Health Care Partner (MHCP)

Step 0 & 1 Patients
Positive Screens

Warm Handoffs
Team Coordination
Registry

Self-Management
Support &
Coaching

Integrated Therapist

Step 2 Patients

Warm Handoffs
Team Consultation
Supports MHCP

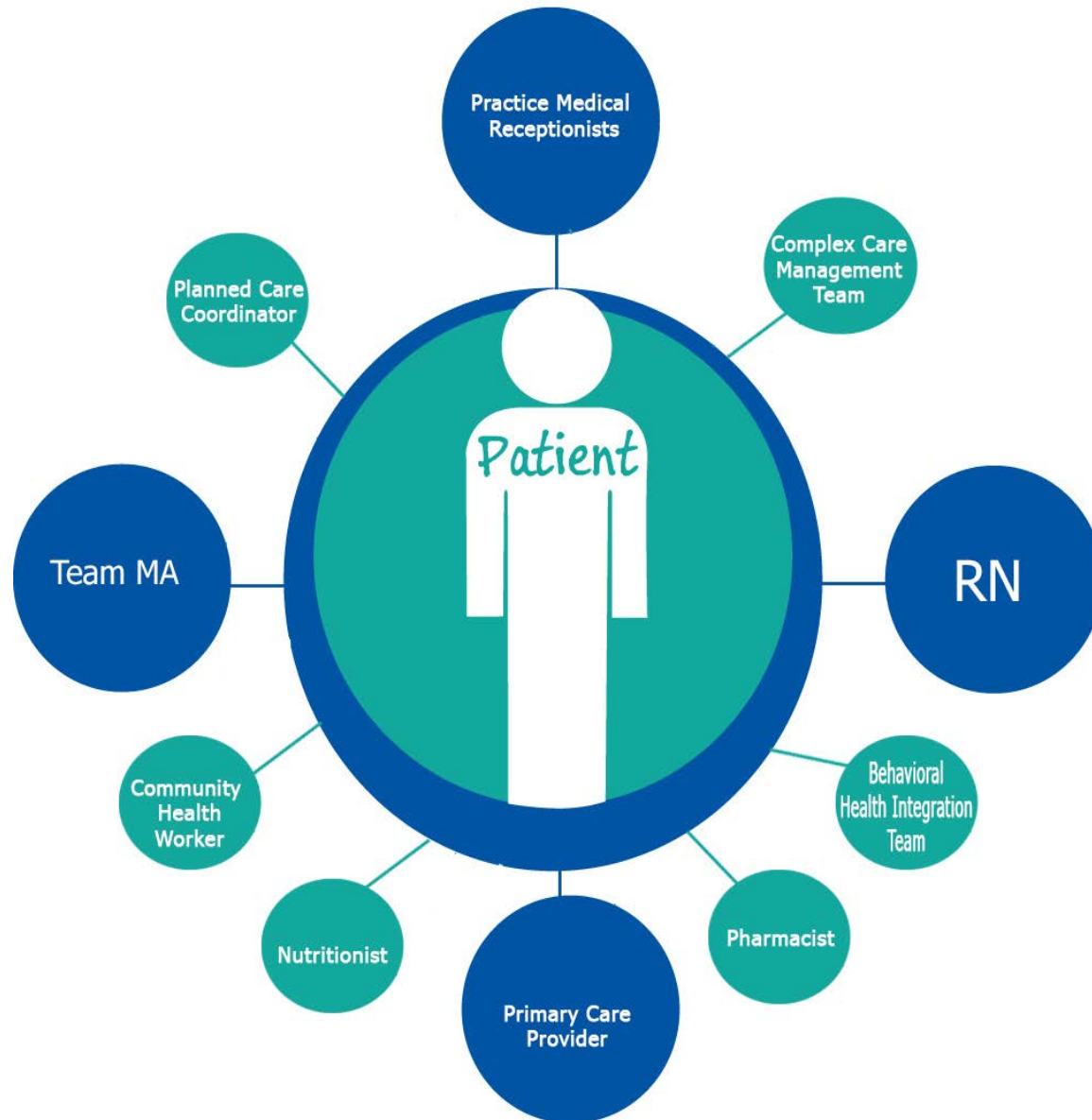
Brief Treatment with
Evidence-Based
Therapies

Consult Psychiatrist

Step 0-2 Patients

Team Consultation
Education
Case review w/MHCP

Psych Evaluation
Medication & Diagnostic
Consultation



Two-Step Approach to Screening:

Brief Screen and Brief Assessment: everyone has a role

Adult Drinking Questionnaire

1. How often do you drink alcohol?

2. How much alcohol do you drink on a typical day?

3. How often do you drink alcohol?

4. How much alcohol do you drink on a typical day?

5. How often do you drink alcohol?

6. How much alcohol do you drink on a typical day?

PHQ-9 PATIENT HEALTH QUESTIONNAIRE

1. Little interest or pleasure in doing things

2. Feeling down, depressed, or hopeless

3. Trouble falling or staying asleep, or sleeping too much

4. Feeling tired or having less energy

5. Trouble concentrating

6. Thoughts of hurting yourself or suicide

7. Thinking about death or suicide

8. Trouble with thoughts or feelings

9. Trouble with thoughts or feelings

AUDIT-10

1. How often do you drink alcohol?

2. How much alcohol do you drink on a typical day?

3. How often do you drink alcohol?

4. How much alcohol do you drink on a typical day?

5. How often do you drink alcohol?

6. How much alcohol do you drink on a typical day?

DAST-10

1. How often do you use drugs?

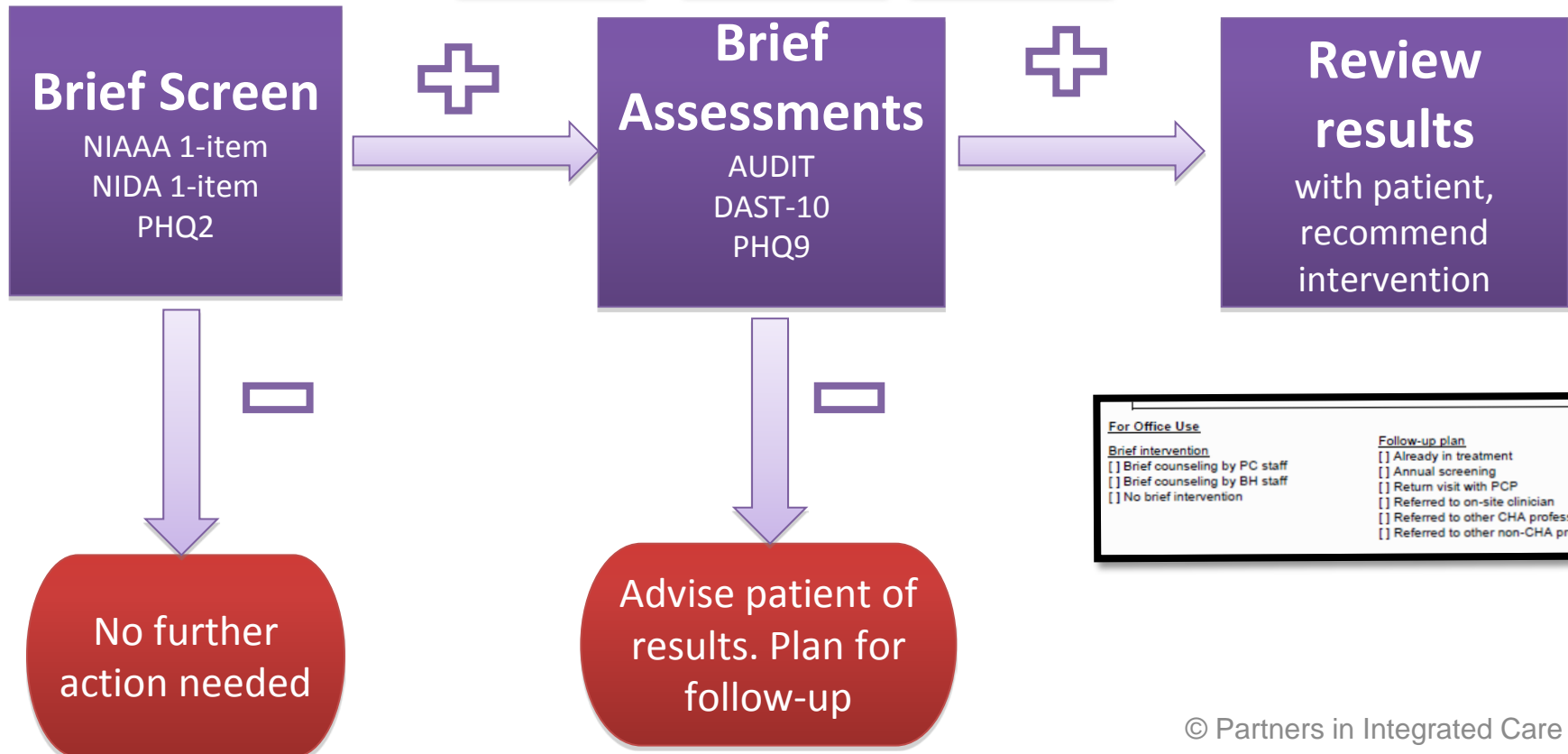
2. How much drugs do you use on a typical day?

3. How often do you use drugs?

4. How much drugs do you use on a typical day?

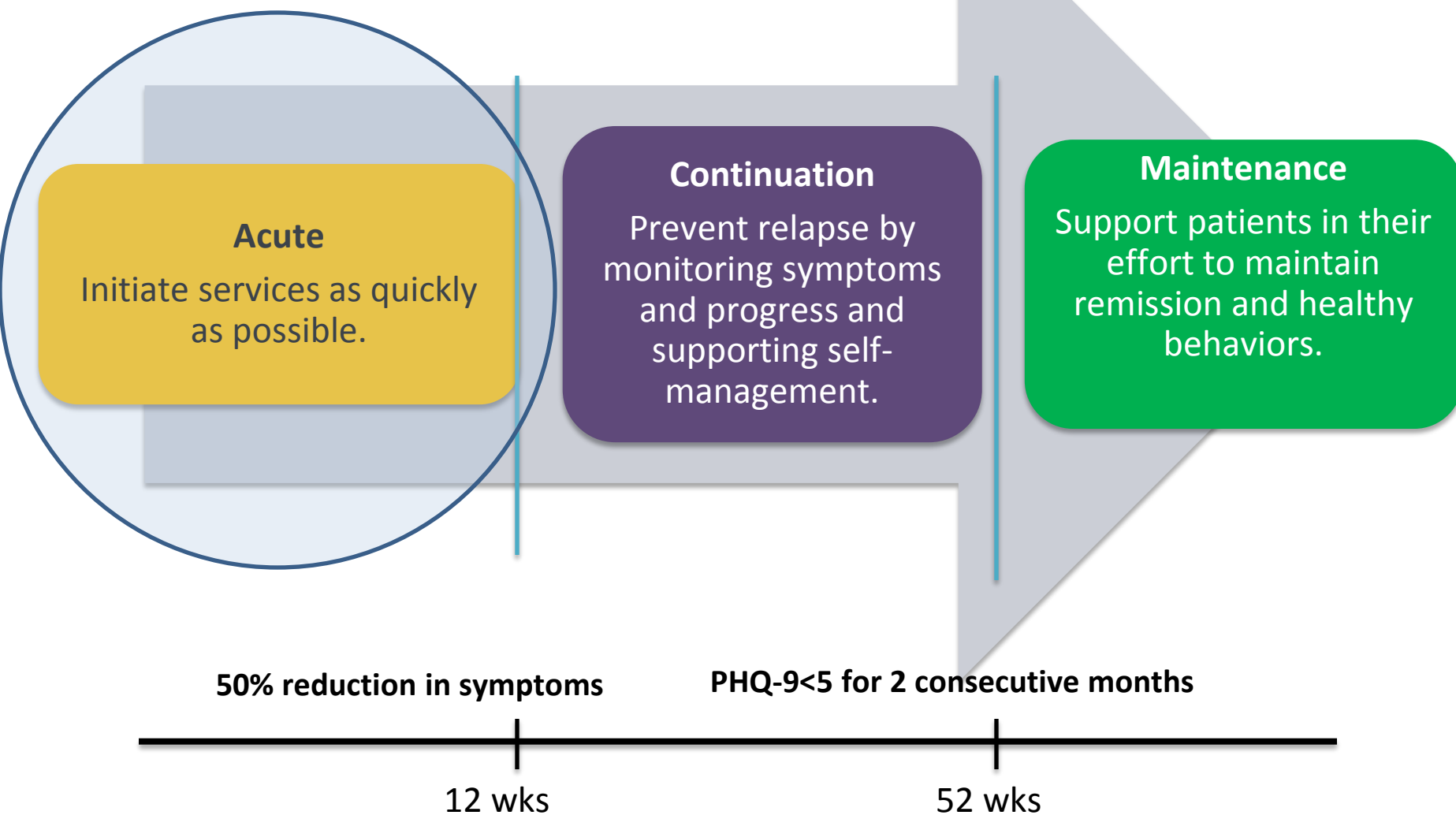
5. How often do you use drugs?

6. How much drugs do you use on a typical day?



For Office Use	
Brief intervention	Follow-up plan
<input type="checkbox"/> Brief counseling by PC staff	<input type="checkbox"/> Already in treatment
<input type="checkbox"/> Brief counseling by BH staff	<input type="checkbox"/> Annual screening
<input type="checkbox"/> No brief intervention	<input type="checkbox"/> Return visit with PCP
	<input type="checkbox"/> Referred to on-site clinician
	<input type="checkbox"/> Referred to other CHA professional
	<input type="checkbox"/> Referred to other non-CHA professional

Phases of Care for Depression



Dual Strategy: In-reach and Outreach

- *Integration of **Population Health** into the work adds incredible power

- *This strategy is what we use across all of Primary Care now at Cambridge Health Alliance



- ***Huddles** help organize the work of the day when the team sees patients

- ***Team Meetings** happen weekly to think about and organize the work around patients who are NOT coming in and make sure they are also getting the care they need

- *This is a **paradigm shift**

- *This new work needs to be funded and new team roles need to be created

Targeted disease: Depression

7. Trouble concentrating on things, such as reading the newspaper or watching television.	0	1	2	3
8. Moving or speaking so slowly that other people could have noticed. Or the opposite – being so fidgety or restless that you have been moving around a lot more than usual.	0	1	2	3
9. Thoughts that you would be better off dead or of hurting yourself in some way.	0	1	2	3

add columns: + +

(Healthcare professional: For interpretation of TOTAL, please refer to accompanying scoring card.)

TOTAL: _____

10. If you checked off any problems, how difficult have these problems made it for you to do your work, take care of things at home, or get along with people?

Not difficult at all _____
Somewhat difficult _____
Very difficult _____
Extremely difficult _____

For Office Use Only:
☐ Positive screen or new episode
☐ Negative screen
☐ Follow-up PHQ 9

HM Modifier
☐ PHQ 9-Acute (4 weeks)
☐ PHQ 9-Continuation (6 months)
☐ Maintenance-Default to PHQ2

The “initial date” launches the ‘acute phase’ workflow for intensive follow-up

CHA - Production Environment - DAVID ROLL - RHC FAMILY

My Reports

Library

My Pts w/ Depre...

My Patients with

My Pts w/ Acute

My Pts w/ Depre...

My Pts w/ Depression 3/11/14 as of Tue 3/11/2014 5:05 AM

Filters Options - Chart Encounter Orders Only Refill Telephone Letter Add to List Send Patient Message Snapshot

Depression registry by initial Refresh Selected

DOB	PCP	Type	RX/COM	Initial PHQ9	Initial Date	Last PHQ9	Last Date	GAD7 Score	GAD7 Date	Psych Refer	Last w/ Me	Next w/ Me	MyChart	Language
01/12/1952	Roll, David			17	2/11/14	17	1/31/14				2/7/2014	2/24/2014	3/28/2014	Vietnamese [49]
09/29/1958	Roll, David			11	2/6/14	9	2/28/14				1/7/2014	2/6/2014		English [1]
07/02/1953	Roll, David			14	1/25/14	14	1/25/14				1/25/2014	1/25/2014		English [1]
01/11/1964	Roll, David			17	1/27/14	14	2/24/14				10/3/2013	3/4/2014	3/18/2014	Activated English [1]
04/12/1981	Roll, David			11	1/15/14	16	2/28/14	15	1/15/14		1/15/2014	1/15/2014		Activated English [1]
09/29/1976	Roll, David			26	12/18/13	20	1/27/14				9/5/2012	1/27/2014		Activated English [1]
09/12/1958	Roll, David			21	12/11/13	17	3/4/14				12/11/2013			Activated English [1]
06/05/1971	Roll, David			16	12/4/13	18	2/7/14				2/7/2014			Activated English [1]
03/17/1964	Roll, David			21	10/3/13	25	1/7/14				1/6/2014	3/17/2014		English [1]
06/14/1971	Roll, David			20	8/5/13	16	1/13/14				1/15/2014	2/10/2014		Activated English [1]
05/02/1951	Roll, David			9	7/25/13	6	1/22/14				11/2/2012	1/22/2014		Vietnamese [49]
07/18/1964	Roll, David			24	7/24/13	21	2/3/14				12/4/2013	12/4/2013	3/20/2014	Activated English [1]
03/21/1962	Roll, David			26	5/8/13	20	2/28/14	15	2/28/14		5/8/2013	2/28/2014		Activated English [1]
03/24/1952	Roll, David					9	2/10/14				2/10/2014			English [1]
11/08/1962	Roll, David					9	7/18/13				7/18/2013			English [1]
08/24/1960	Roll, David					9	1/13/14				8/2/2013	1/13/2014	4/3/2014	Activated English [1]
03/02/1959	Roll, David					9	1/22/14				1/22/2014			English [1]

Team meeting supports the follow-up. Care partner plays facilitating role.

Goals: ‘Depression Perfect Process’ (appropriate follow-up)
‘Depression Perfect Outcome’ (PHQ9 score reduced by 50%)

Using the Registry Features

For case review, to bring most recent patients to the top. It is easy to compare the initial and latest PHQ-9 scores shows which patients are improving on treatment

sort by the initial date column

The screenshot shows the CHA Production Environment interface. The main window displays a list of patients with their PHQ-9 scores. The columns include DOB, PCP, Type, RX, CCM, Initial PHQ-9, Initial Date, Last PHQ-9, Last Date, GAD7 Score, GAD7 Date, Psych Refer, Last w/ Me, Next w/ Me, MyChart, and Language. Red arrows point to the 'Initial Date' and 'Last PHQ-9' columns, indicating sorting by the initial date.

DOB	PCP	Type	RX	CCM	Initial PHQ-9	Initial Date	Last PHQ-9	Last Date	GAD7 Score	GAD7 Date	Psych Refer	Last w/ Me	Next w/ Me	MyChart	Language
01/12/1952	Roll, David				17	2/11/14	17	1/31/14			2/7/2014	2/24/2014	3/28/2014		Vietnamese [49]
09/29/1958	Roll, David				11	2/6/14	9	2/28/14			1/7/2014	2/6/2014			English [1]
07/02/1993	Roll, David				14	1/29/14	14	1/29/14			1/29/2014	1/29/2014			English [1]
01/11/1964	Roll, David				17	1/27/14	14	2/24/14			10/3/2013	3/4/2014	3/18/2014	Activated	English [1]
04/12/1981	Roll, David				11	1/15/14	16	2/28/14	15	1/15/14	1/15/2014	1/15/2014		Activated	English [1]
09/29/1976	Roll, David				26	12/18/13	20	1/27/14			9/5/2012	1/27/2014		Activated	English [1]
09/12/1958	Roll, David				21	12/11/13	17	3/4/14				12/11/2013		Activated	English [1]
06/05/1971	Roll, David				16	12/4/13	18	2/7/14				2/7/2014			English [1]
03/17/1964	Roll, David				21	10/3/13	25	1/7/14				1/6/2014	3/17/2014		English [1]
06/14/1971	Roll, David				20	8/5/13	16	1/13/14			1/15/2014	2/10/2014		Activated	English [1]
05/02/1951	Roll, David				9	7/25/13	6	1/22/14			11/2/2012	1/22/2014			Vietnamese [49]
07/18/1984	Roll, David				24	7/24/13	21	2/3/14			12/4/2013	12/4/2013	3/20/2014	Activated	English [1]
03/21/1962	Roll, David				26	5/8/13	20	2/28/14	15	2/28/14	5/8/2013	2/28/2014		Activated	English [1]
03/24/1952	Roll, David						9	2/10/14				2/10/2014			English [1]
11/08/1962	Roll, David						9	7/18/13				7/18/2013			English [1]
08/24/1960	Roll, David						9	1/13/14			8/2/2013	1/13/2014	4/3/2014	Activated	English [1]
03/02/1959	Roll, David						9	1/22/14				1/22/2014			English [1]

Specialty Comments

Gad 7 Kelly,Dawn MA, 3/10/2014, 10:07 AM

Health care proxy Kelly,Dawn MA, 5/22/2013, 7:53 AM

UC letter sent
Dawn Kelly, 10/18/2011, 4:45 PM

Patient Information

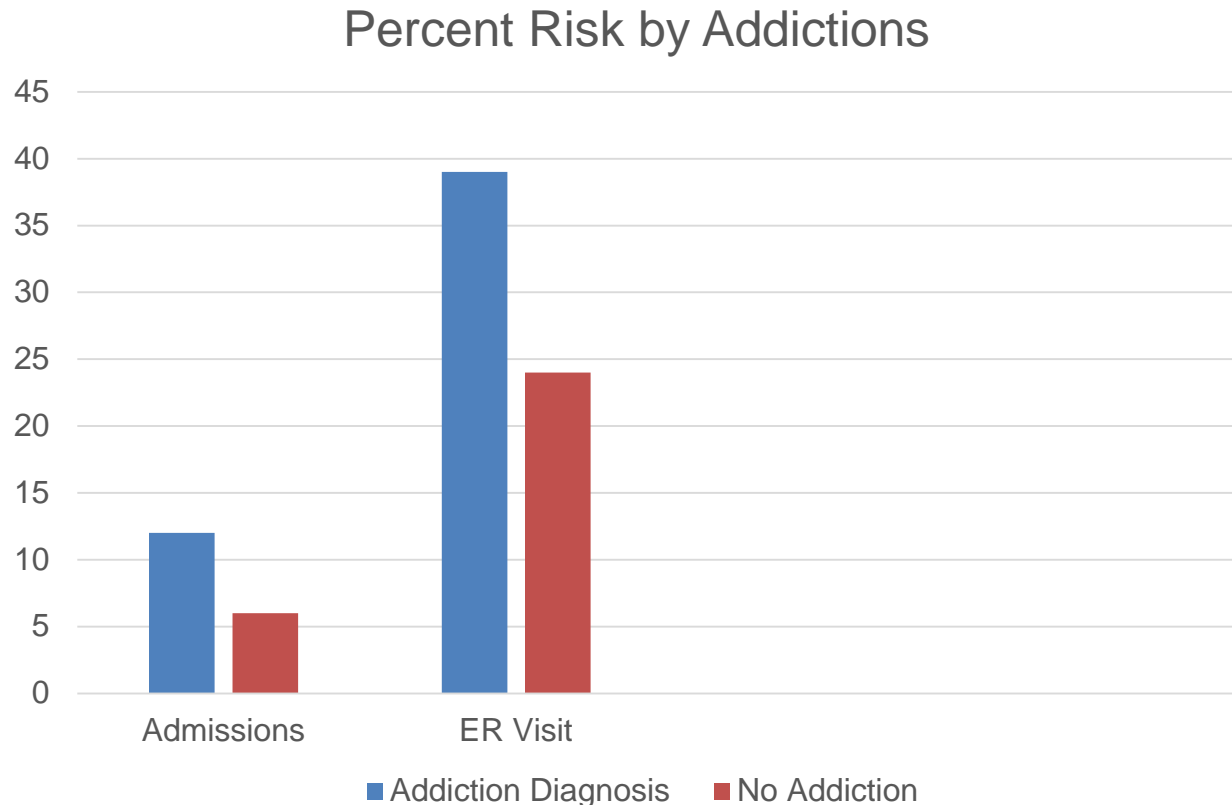
236 of 236 results loaded

Targeted Disease: Addictions

75,000 patients ≥ 18 yo

Current smoker = 15%

8% with an Addiction diagnosis on problem list (not including smoking)



SBIRT Brief Intervention

With Addiction

→ Refer for specialty addiction treatment



At Risk

→ Educate about risks
→ Decrease risk for consequences or progression of disease



Not at Risk

→ Educate about risks, promote healthy norms



Targeted disease: Addictions

AUDIT Questionnaire

NAME: _____ DATE: _____

Place an X in the one box that best describes your answer to each question.

	0	1	2	3	4	
1. How often do you have a drink containing alcohol?	Never	Monthly or less	2-4 times a month	2-3 times a week	4 or more times a week	
2. How many drinks containing alcohol do you have on a typical day when you are drinking?	1 or 2	3 or 4	5 or 6	7 to 9	10 or more	
3. How often do you have four or more drinks on one occasion?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
4. How often during the last year have you found that you were not able to stop drinking once you had started?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
5. How often during the last year have you failed to do what was normally expected of you because of drinking?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
6. How often during the last year have you needed a first drink in the morning to get yourself going after a heavy drinking session?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
7. How often during the last year have you had a feeling of guilt or remorse after drinking?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
8. How often during the last year have you been unable to remember what happened the night before because of your drinking?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
9. Have you or someone else been injured because of your drinking?	No		Yes, but not in the last year		Yes, during the last year	
10. Has a relative, friend, doctor, or other health care worker been concerned about your drinking or suggested you cut down?	No		Yes, but not in the last year		Yes, during the last year	
					Total	

For Office Use

Brief intervention

- ☐ Brief counseling by PC staff
- ☐ Brief counseling by BH staff
- ☐ No brief intervention

Follow-up plan

- ☐ Already in treatment
- ☐ Annual screening
- ☐ Return visit with PCP
- ☐ Referred to on-site clinician
- ☐ Referred to other CHA professional
- ☐ Referred to other non-CHA professional

Incomplete screening or follow-up

- ☐ Patient refused referral
- ☐ Refused to complete AUDIT
- ☐ Unable to complete AUDIT
- ☐ Incomplete

Brief intervention

- ☐ Brief counseling by PC staff
- ☐ Brief counseling by BH staff
- ☐ No brief intervention

Referred to Treatment

- ☐ Referred to onsite clinician
- ☐ Referred to other CHA professional
- ☐ Referred to other non-CHA prof.

Referred to Peer Support

- ☐ Referred to CHA peer support
- ☐ Referred to non-CHA peer support

**Depression
Perfect
Process
and
Outcome**

**Depression
Care Plan**

**UDS & CSA
for chronic
high dose
opioids**

**Depression
Screening
for Patients
with
Diabetes**

**Second
Level
Screening
for
Depression**

**Second Level
Screening for
Alcohol Use**

**Brief
Intervention
for Alcohol
Use**

**Second
Level
screening
for Drug
Use**

**Brief
Intervention
for Drug
Use**

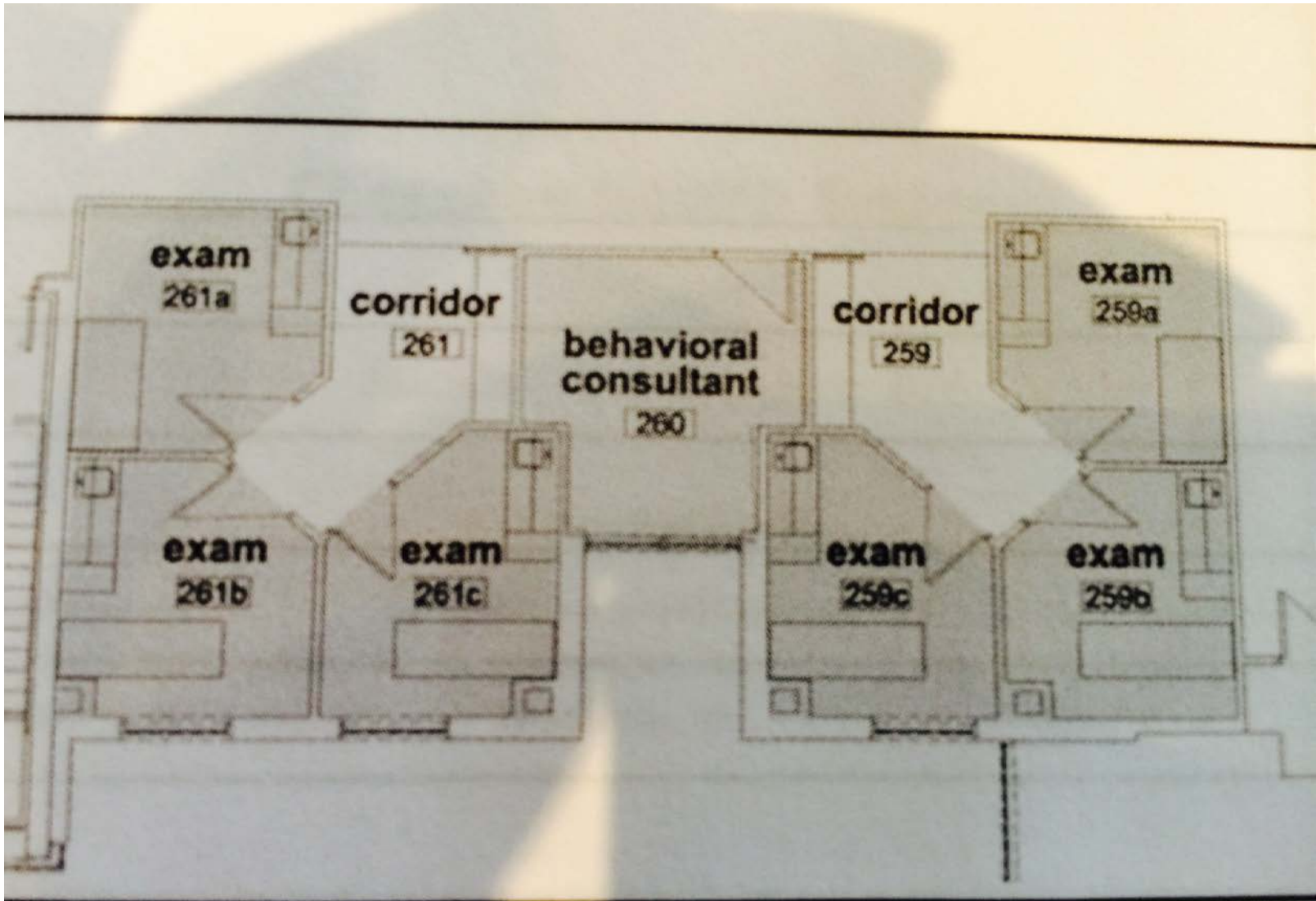
**Screening &
Brief
Intervention
for Alcohol
Use**

Process Measures

BACKUP or How to support the work



Make your space facilitate the work!



TELEPSYCHIATRY SERVICE TO SUPPORT PCBHI



PSYCHIATRY CONSULTATION

- Telephone Discussion
- Electronic Case Review

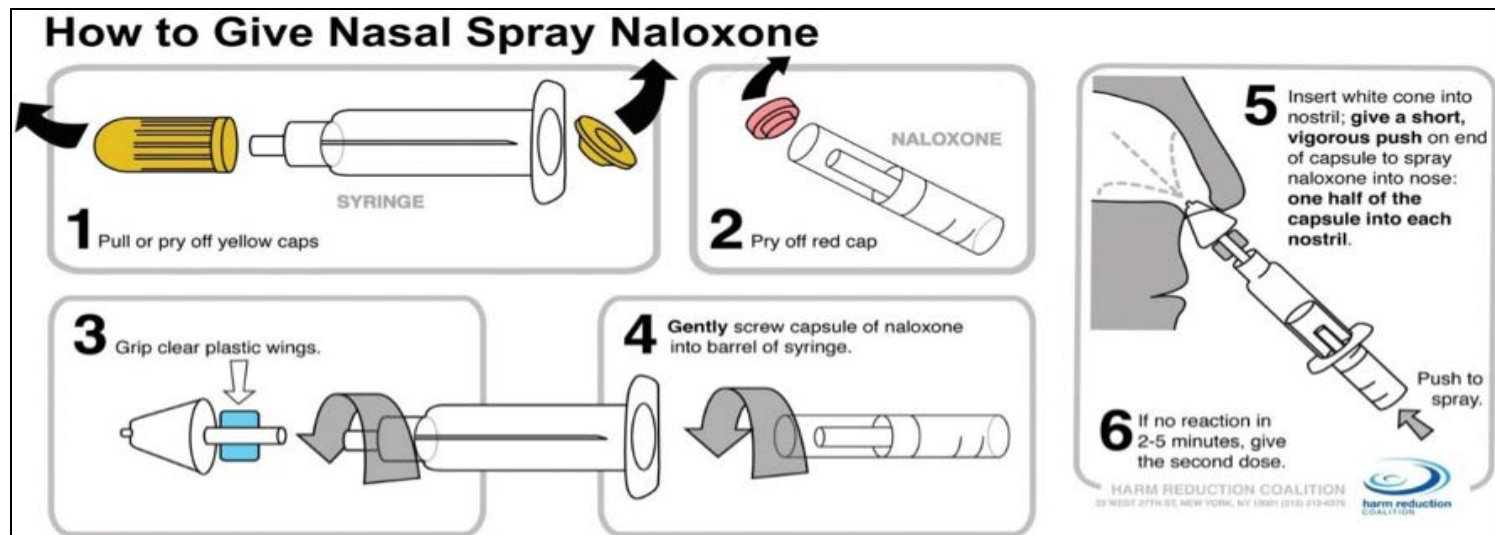
Page service through Staffnet or
send message via EPIC

TECH-BASED SELF-HELP:

- Information & Advice Websites
- Mobile Mental Health Apps

Refer patients to Care Partner

Patient-facing instructions for AVS .naloxone / .narcana



Health Integration Program (HIP)

A Behavioural Health Home Pilot

Wait ... what is that?

Behavioural Health Home

*Clinical program that aims to “improve the overall health status of people with serious mental illness (SMI) through **coordination and integration of primary health care** with behavioral health (BH) services **within a community-based, specialty BH clinic.**”*

- SAMHSA-HRSA Center for Integrated Health Solutions

Mortality Gap

Adults with serious mental illness (SMI) are expected to **die 20-30 years earlier** than general population¹⁻⁴

2015 study of Medicaid adults with schizophrenia:¹

- Mortality ratio: **3.7 times** > Medicaid population
- Potential life lost: **28.5 years**

Higher SMR for most causes of death¹

- 85% due to “natural causes” of death (e.g. CV issues, COPD, pneumonia, sepsis, diabetes, cancers)
- Consistent across geographic regions⁴

Drivers of Early Mortality

- Gaps in detection/treatment of medical needs
- High prevalence of modifiable risk factors (e.g. smoking, diet, exercise, substance use, stress)
- Barriers to treatment adherence
- Iatrogenic effects of antipsychotics
- Biopsychosocial factors related to SMI

Target Population

Age 16+ with CHA GP and:

- **Schizophrenia** or other psychotic disorder
- **Bipolar disorder** and taking antipsychotic

Would benefit from:

- Integrated, team-based care planning & management
- Health promotion & education
- Close coordination with community service providers

450 currently enrolled

New Team Members

Co-located Medical Nurse Practitioner (0.5 FTE)

- On-site medical and health promotion services
- Integrated team member guiding service design/operations

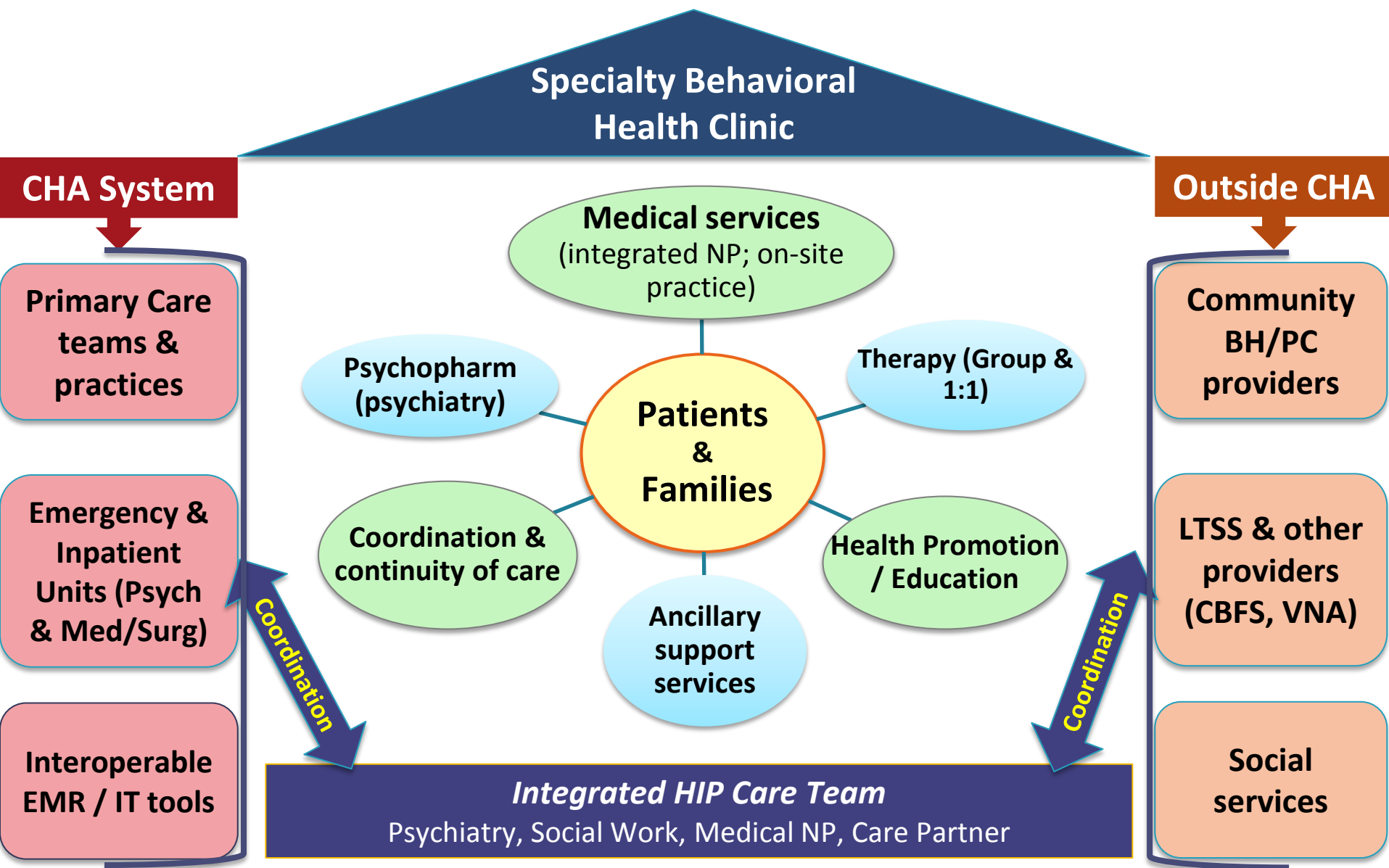
Care Partner (FTE)

- Care coordination and population management
- Health promotion, pt engagement, behavioral activation
- Referral management

Program Manager (FTE)

- (Re)design systems to enable integrated care delivery
- Collaborate w/ community providers & CHA clinical leaders
- Compliance with 1115 waiver initiative specifications

Behavioral Health Home



BHH Quality Measures

- Annual A1c/LDL screening
- Diabetes monitoring
- BMI screening and preventive care
- Rates of controlled A1c and BP
- Follow-up after BH hospitalization (7- and 30-day)
- Patient-centered care plan up-to-date

Measurement Dashboard

Behavioral Health Home

☒ Default Dates

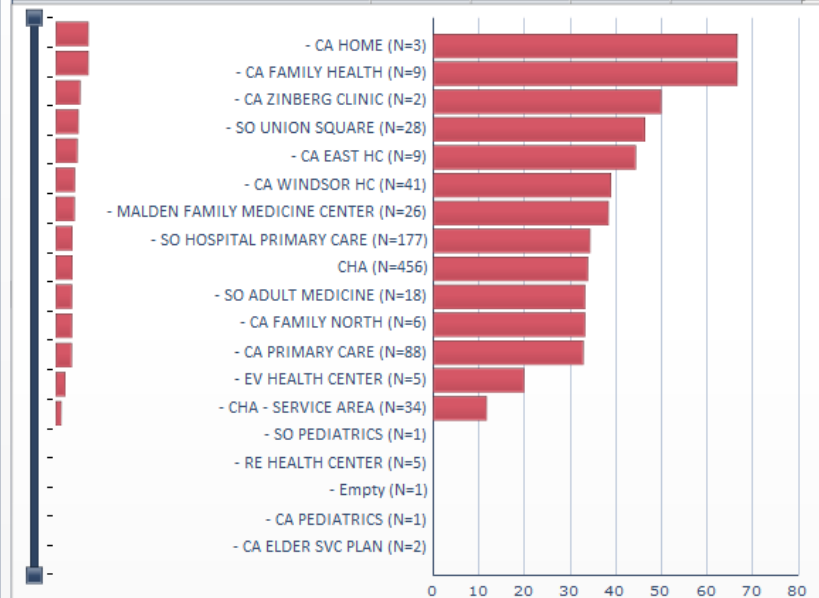
☐ Custom Dates

CHA	Actual	Target	Period
BHH - Target Population with Care Plan	34	% N/A	Nov-16
BHH - Integrated Care Encounter	667	N/A	Nov-16
BHH - Cardiovascular Screening Schizophrenia or Bipc	66	% N/A	Nov-16
BHH - Diabetes Screening Schizophrenia or Bipolar Ar	80	% N/A	Nov-16
BHH - Followup Hospitalization Mental Illness - 7 Day	44	% N/A	Nov-16
BHH - Followup Hospitalization Mental Illness - 30 Da	65	% N/A	Nov-16
BHH - Preventative Care and Screening - BMI	34	% N/A	Nov-16
BHH - Diabetes Monitoring Diabetes and Schizophrer	76	% N/A	Nov-16
BHH - Diabetes Care for Mental Illness - A1c Control	66	% N/A	Nov-16
BHH - Controlling High Blood Pressure	67	% N/A	Nov-16

BHH - Target Population with Care Plan

☐ Navigation

☒ Chart Display



[Demographic Analyzer - Patient](#)

[Print Version](#)

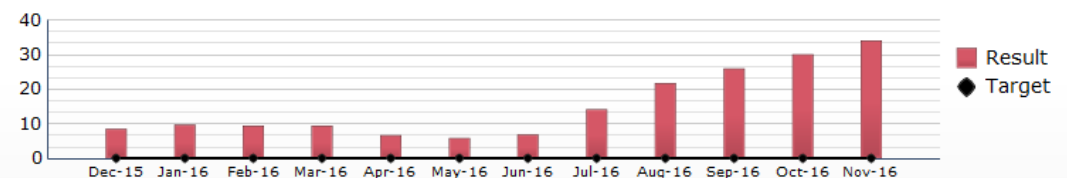
Desc: The percentage of Behavioral Health Home target population members with a care plan developed and recently reviewed by a provider from their care team.

Strategic Goals:

Rationale:

Conclusions:

History - BHH - Target Population with Care Plan - CHA



EHR Care Team

Care Teams

? Close

Patient Care Coordination Note Edited: Patricia L. Maher, APRN 3/1/2016

Network Health/ DSTI Patient Paul Goldberg, LICSW left CHA recently; replacement unclear, Now has City Psych VNA John 339 970 4229

Vi

Patient Care Team

Search for PCP **+ Add** **+ Add Me**
 Search for Team Member **+ Add** **+ Add Me**

Show: ☐ Past Team Members ☐ Deleted

Team Member	Relationship	Specialty	Start	End	Updated
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PCPs

Lisa Rechtschaffen	PCP - General		04/07/2008	End	4/7/08
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Phone: 617-665-1068; Pager: 617-546-3417; Fax: 617-665-1530

Lisa Rechtschaffen	PCP - Insurance PCP		06/07/2016	End	6/7/16
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Phone: 617-665-1068; Pager: 617-546-3417; Fax: 617-665-1530

Other Patient Care Team Members

Nina Marlowe	Physician	Psychopharm (PRV Practice 11)	07/29/2014	End	7/29/14
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Phone: 617-591-6134; Fax: 617-591-6435

Health Integration Program (Hip) Team	Care Coordination Program		07/28/2015	End	8/21/15
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Comment: The Health Integration Program (HIP) in outpatient psychiatry provides integrated medical care and health promotion to individuals with schizophrenia spectrum and/or bipolar disorders. Based at 26 Central Street in Somerville, the program has a medical NP and care partner to help engage patients and coordinate care with their providers. Contact Miriam Tepper at 617-591-6156 or Sandy Cohen at 617-591-6453.

Vinfen Corporation	Community Health Worker		08/26/2015	End	5/19/16
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Comment: Lauren Charbonneau-Rehabilitation Coordinator (617-863-5406) Rebecca Spinale-Team Leader (617-863-5404) Vivian Emuobe-Health & Wellness Coordinator (617-863-5390) Dena Lazzara-Nurse Coordinator (617-863-5405) Also visiting nurse from City Psych : John Donius 617 459 2691

Patricia Maher	NURSE PRACTITIONER	HIP - Health Integration Program	09/08/2015	End	9/8/15
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Phone: 617-591-6105; Pager: 617-546-1603; Fax: 617-591-6435

Madeline Kidd	Care Partner	HIP - Health Integration Program	08/22/2016	End	8/22/16
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33

Admission & Discharge Alerts

Patient Care Team	
Search for PCP	Add
Search for Team Member	Add
Team Member	Relationship
PCPs	
Pieter Cohen	PCP - General
Phone: 617-591-6300; Pager: 617-546-9379; Fax: 617-591-6340	
Pieter Cohen	PCP - Insurance
Phone: 617-591-6300; Pager: 617-546-9379; Fax: 617-591-6340	
Other Patient Care Team Members	
Matthew Ewen	Care Partner
Phone: 617-591-6369; Fax: 617-591-6435	
Patricia Maher	NURSE PRACT
Phone: 617-591-6105; Pager: 617-546-1603; Fax: 617-591-6435	
Health Integration Program (Hip) Team	Care Coordina
Comment: The Health Integration Program (HIP) in outpatient psychiat Somerville, the program has a medical NP and care partner to help en	

From: Staffnet
Sent: Wednesday, January 20, 2016 1:16 PM
To: Ewen, Matthew; Maher, Patricia
CC: Staffnet
Subject: ADT Alert Care Team - Patient [REDACTED] discharged

Discharge of [REDACTED]

- DOB [REDACTED]
- MRN [REDACTED]
- discharged Jan 20 2016 12:53PM
- from PSYCHIATRY service
- at CH in Cahill 4
- discharge disposition HOME
- admitted Jan 12 2016 6:21PM
- LOS 8 days
- attending GILMAN, ROBERT B MD

Hospital Care Transitions

Upon hospitalization, BHH care partner and/or clinician outreaches to inpatient staff for care coordination



Before discharge, IP staff and BHH care partner discuss d/c plan to ensure timely follow-up with established provider(s)



Schedule follow-up with BHH or other specialty BH provider within 7 days, whenever possible; monitor rates of 7- and 30-day follow-up after hospitalization

Discharge Follow-up Report

HIP Team Discharge Follow-Up 11/15/2016

Patients from the HIP Registry, 18 years and older, discharged from an inpatient stay or ED visit within the last 30 days, no filters for location or diagnosis. These are patients who have not had a behavioral health follow-up appointment within 30 days of discharge. Those appointments can be a BH Office Visit, BH Medication Inj Visit, BH Refill Enc, or BH INTAKE.

Disch Date	Location	Primary Diagnosis	Discharge Disp	fuh 7day	fuh 30day	Disch Enc 2day	Next BH Visit	Next BH Staff	Next PC Appt	Next P
10/17/2016	EME		HOME	●	●	Y	11/23/2016 10:40:00 AM	BOYD, JON WES	10/18/2016 8:40:00 AM	CHEN, JULIA
10/17/2016	EME		HOME	●	●	Y	11/28/2016 2:30:00 PM	TANEJA, EKTA	10/18/2016 5:00:00 PM	SOUMERAI, LE
10/23/2016	EME	S09.90XA UNSPECIFIED INJURY OF HEAD	HOME	●	●	N	11/16/2016 10:00:00 AM	TEPPER, MIRIAM C	1/17/2017 8:00:00 AM	FARIAS, KRIST
10/28/2016	EME	F25.9 SCHIZOAFFECTIVE DISORDER, UNS	HOME	●	●	N				
10/30/2016	EME	F25.0 SCHIZOAFFECTIVE DISORDER, BIP	HOME	●	●	N	12/2/2016 3:00:00 PM	HORVITZ-LENNON, MARCELA	11/16/2016 12:00:00 PM	LIN, WOANYIH
10/31/2016	SHEME	S61.216A LAC W/O FB OF R LITTLE FIN	HOME	●	●	N	11/17/2016 1:00:00 PM	KLETTER, ESTHER	11/7/2016 2:20:00 PM	DAILEY, SUZAN
10/31/2016	SHEME	F20.0 PARANOID SCHIZOPHRENIA	HOME	●	●	N			1/18/2017 2:00:00 PM	DWYER, ERICA
10/31/2016	EME	S76.011A STRAIN OF MUSCLE, FASCIA A	HOME	●	●	Y			11/2/2016 3:30:00 PM	ONORATO, AM
10/31/2016	CH4	F25.0 SCHIZOAFFECTIVE DISORDER, BIP	HOME	●	●	N				
11/1/2016	WHEME	F10.129 ALCOHOL ABUSE WITH INTOXICA	HOME	●	●	N				
11/2/2016	SHEME	S61.412A LACERATION WITHOUT FOREIGN	PSYCH ADM TO OTHER INP PSY FAC	●	●	N				
11/4/2016	EME	Z91.14 PATIENT'S OTHER NONCOMPLIANC	HOME	●	●	N	11/15/2016 11:00:00 AM	TEPPER, MIRIAM C	11/10/2016 11:20:00 AM	LIPMAN, JAMIE
11/4/2016	EME		HOME	●	●	Y			11/7/2016 11:20:00 AM	GREEN, BRIAN
11/5/2016	6N	K59.8 OTHER SPECIFIED FUNCTIONAL IN	HOME	●	●	N			11/10/2016 11:00:00 AM	PHILLIPS, CHR
11/8/2016	WHWEST3		TRANSFER TO BETH ISRAEL DEACON	●	●	N			11/18/2016 2:10:00 PM	COHEN, PIETE
11/8/2016	EME	R45.2 UNHAPPINESS	HOME	●	●	N	11/16/2016 12:00:00 PM	MARLOWE, NINA	11/9/2016 11:20:00 AM	MAHER, PATRI
11/10/2016	EME		HOME	●	●	N	11/16/2016 12:00:00 PM	MARLOWE, NINA	11/9/2016 11:20:00 AM	MAHER, PATRI
11/11/2016	EME			●	●	N			11/28/2016 3:30:00 PM	CANNON, NIHA
11/11/2016	EME		HOME	●	●	N	11/22/2016 8:00:00 AM	TEPPER, MIRIAM C		
11/13/2016	EME		HOME	●	●	N	11/16/2016 12:00:00 PM	MARLOWE, NINA	11/9/2016 11:20:00 AM	MAHER, PATRI
11/14/2016	EME		HOME	●	●	N	11/17/2016 11:30:00 AM	KLETTER, ESTHER	12/21/2016 3:00:00 PM	LIN, WOANYIH

Coordinated Care Plan in EHR

Note Editor

My Care Plan:

1. My goals to improve my health:
Eat less sugar - use sugar replacement in coffee in the morning, decrease drinking pepsi to one can per day, and rep goal of one filled water bottle a day or 32 oz.
Exercise by walking outside with Hanifa, working up to walking around the block, 3 days a week
Take medications every day, check blood sugar

2. My healthcare team's goals:
Prevent mental health crisis by managing medications and meeting with psychiatrist
Improve diabetes control, agree with above goals, keep a log of blood sugar to bring to doctor appointments
Encourage to wear CPAP at night for better sleep
Work with Hanifa to bathe daily and put medicine on legs and wrap as needed.
Avoid falls by using walker

3. My strengths and supports to meet my goals:
Mother Josephine
Aunt Joan
Uncle Louie
Aunt Margie
Home Health Aid Hanifa

4. Challenges to meeting my goals:
Not able to get out of the house as much as I'd like
Bored at home
The foods I like have a lot of sugar

5. My healthcare team:
Cambridge Primary Care Center:
PCP: Richard Pels, MD - 617-665-1068
Care Manager: Susan Rowlett, LICSW, 617-665-1447
Community Health Worker- Judy Roc Cell# 857-600-8179

Private Home Health Aide - Senior Home Care Solutions, contact Pam Sidell, (617) 431-1165 and cell: 617-309-7109

HIP Program at 26 Central Street:
Psychiatrist: Dr. Gaddy Noy, 617-591-6030
Social Worker, Sandy Cohen 617-591-6030
Nurse Practitioner, Pat Maher 617-591-6030
Care Partner, Maddie Klein 617-591-6030

Medical Specialties:
Neurology: Dr. Adam Drobnis
Podiatry CHA: Dr. Paul Heffernan
Ophthalmology CHA: Dr. Madeline Barrot



Training!

Workforce Training Plan

Core Learning Objectives

1. Describe health disparities experienced by people living with SMI
2. Identify primary causes of premature mortality among people with SMI
3. Define the patient population served by the CHA BHH program
4. List general services offered by the CHA BHH program
5. Describe common barriers in to treating patients with SMI in primary care practices

CHA Primary Care

List specific clinical and other criteria for BHH inclusion

Complete EPIC referrals to BHH program

Describe respective roles & responsibilities for care coordination between BHH and primary care teams

CHA Psychiatry

List specific clinical and other criteria for BHH inclusion

Completing referrals to BHH program (EPIC order OR calling Central Intake)

Describe standard of care for effective follow-up after psychiatric hospitalization

Community Partners

Explain how people can get a primary care appointment at CHA

Explain how people can get an appointment for CHA outpatient psychiatry and/or therapy

Describe innovative elements of the BHH program at CHA

Community Connections



Espaço Aberto
Grupo de Bate-Papo em Português com
Orientação Profissional na Área de
Saúde.

**A Arte de Viver Bem
Consigno Mesma**

Terça, 31 de janeiro de 2017
às 18:30 horas

Para maiores informações ligue para o Grupo Mulher Brasileira
617. 202. 5775
Union Square Family Health Center
26 Central St.
Somerville, MA 02143

- 4 Suicides by young Brazilian immigrant women within one year
- CHA approached by the Brazilian Women's Group, a community agency, to start a community based depression intervention for this population
- CHA GP team and Psychiatry teams work with the BWG – Care Partner is the center of this collaboration!
- Monthly sessions for 2 years open to all around self awareness, empowerment, meditation, mindfulness and yoga



O Meu Bebe Lindo

Parenting group designed to combat immigrant isolation
Creates a community of parents that has been self sustaining

All learn, all teach

Facilitated by the GP team and billing is for routine well baby visits or urgent care



**Behavioural Health
Integration: Make the leap
You won't regret it!**