

# **Emergency Care Symposium**

## **9 November 2018**

### **Evaluation Report**

The Agency for Clinical Innovation (ACI) works with clinicians, consumers and managers to design and promote better healthcare for NSW. It does this by:

- *service redesign and evaluation* – applying redesign methodology to assist healthcare providers and consumers to review and improve the quality, effectiveness and efficiency of services
- *specialist advice on healthcare innovation* – advising on the development, evaluation and adoption of healthcare innovations from optimal use through to disinvestment
- *initiatives including guidelines and models of care* – developing a range of evidence-based healthcare improvement initiatives to benefit the NSW health system
- *implementation support* – working with ACI Networks, consumers and healthcare providers to assist delivery of healthcare innovations into practice across metropolitan and rural NSW
- *knowledge sharing* – partnering with healthcare providers to support collaboration, learning capability and knowledge sharing on healthcare innovation and improvement
- *continuous capability building* – working with healthcare providers to build capability in redesign, project management and change management through the Centre for Healthcare Redesign.

ACI Clinical Networks, Taskforces and Institutes provide a unique forum for people to collaborate across clinical specialties and regional and service boundaries to develop successful healthcare innovations.

A priority for the ACI is identifying unwarranted variation in clinical practice and working in partnership with healthcare providers to develop mechanisms to improve clinical practice and patient care.

[www.aci.health.nsw.gov.au](http://www.aci.health.nsw.gov.au)

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the Agency for Clinical Innovation website at <https://www.aci.health.nsw.gov.au/networks/eci/education-and-training/events/eci-emergency-care-symposiums/emergency-care-symposium-2018>

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## 1. Introduction

The annual Symposium is the Emergency Care Institute's (ECI) flagship event. It allows everyone working in emergency care in NSW to come together and network, share experiences, learn about innovative projects and the latest in emergency care.

The 2018 Symposium was held on Friday the 9<sup>th</sup> of November at the Amora Hotel Jamison Sydney.

The program from the day is available on the [ECI WEBSITE](#).

## 2. Attendees

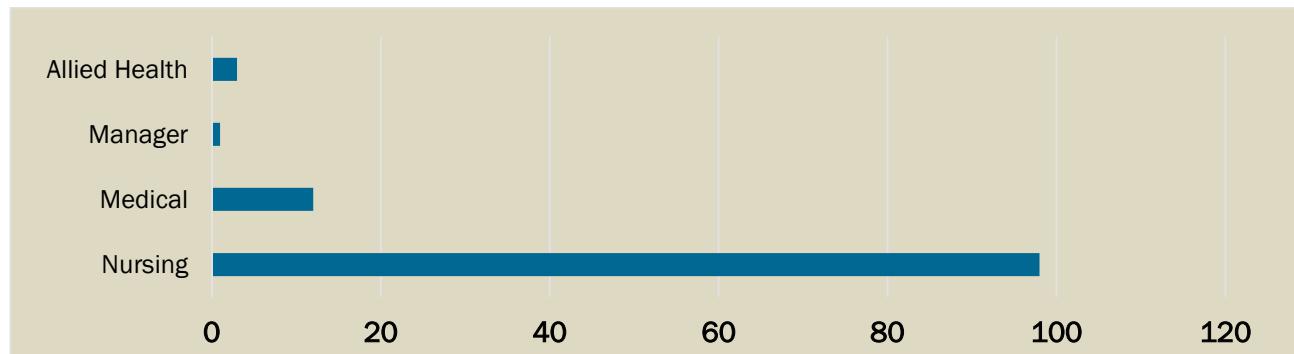
228 people registered for the Symposium and 167 attended on the day. The ECI provided funding for flights for up to two people from each facility in rural and remote areas. 50 delegates were supported to attend using this funding.

114 completed evaluation forms were collected following the event and they form the basis of this evaluation.

### Attendance by discipline

86% of attendees were nursing professionals, 10.5% medical and 2.6% were allied health professionals.

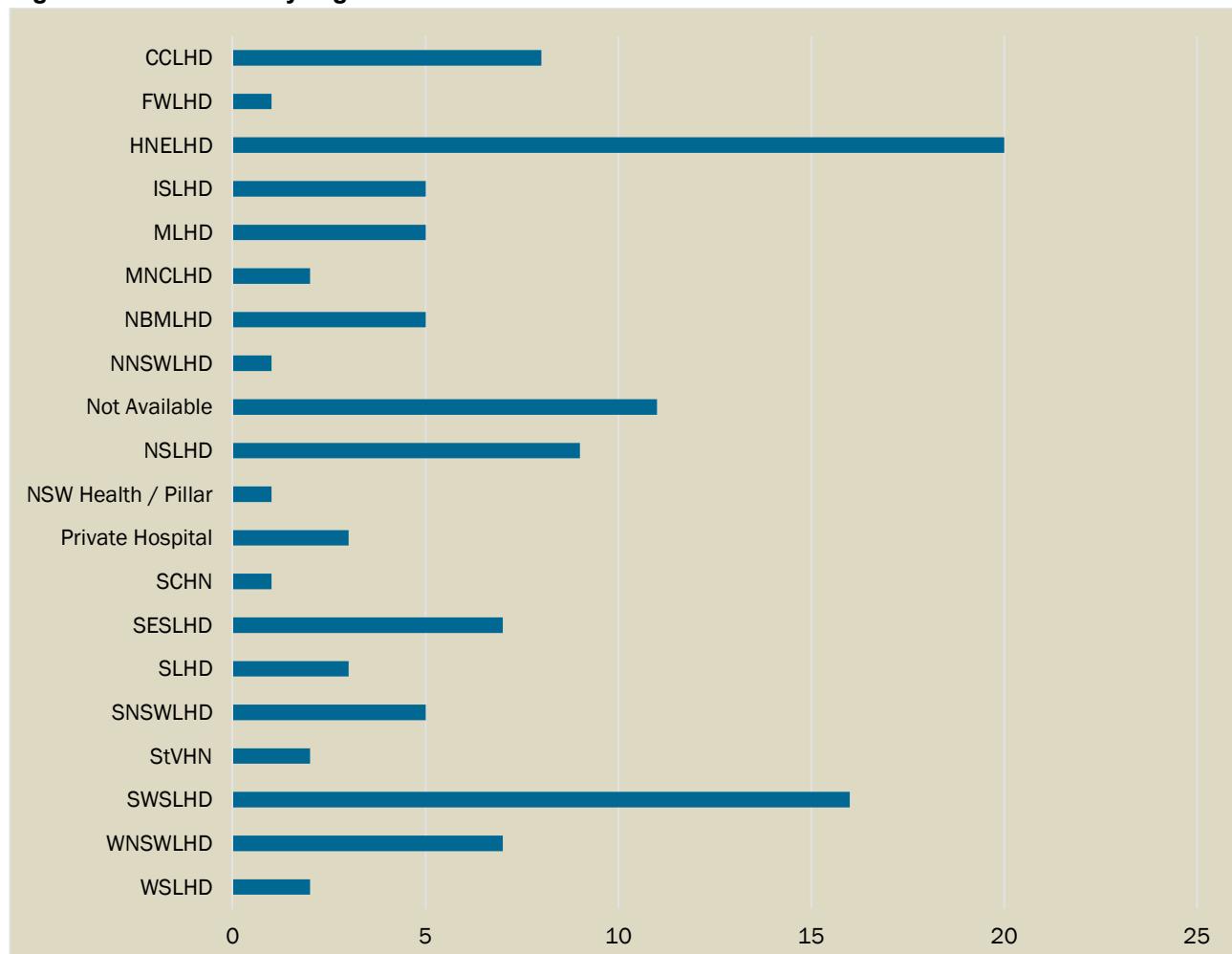
**Figure 1: Attendance by discipline**



### Attendance by organisation

The majority of attendees work in the NSW health system – either in a Local Health District or Specialty Health Network, a pillar organisation or the Ministry of Health. A small number of attendees work at private hospitals and for 11 attendees, information about place of employment was not available.

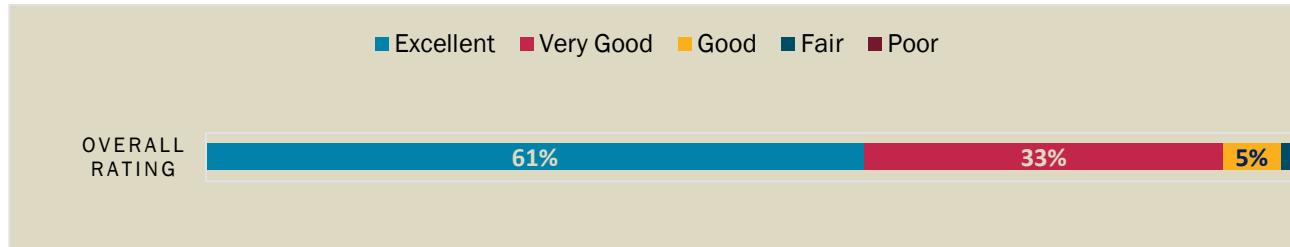
**Figure 2: Attendance by organisation**



### 3. Overall rating of the day

The overall 'rating for the day' shows that the Symposium scored very well, with 94% of respondents rating it as 'Excellent' or 'Very Good' (Figure 3). Following are some general comments on the day.

**Figure 3: Overall rating**



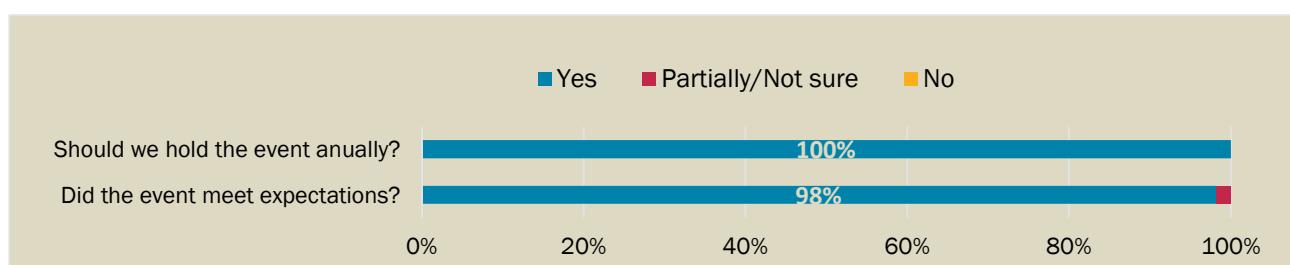
*"Great day, all talks relevant. Great to share what is going on around the state!"*

*"I love the ECI Symposium. Realistic sessions with immediate applicability to my work. Great to get perspective of so many different players in ED, gives me a more balanced and just idea of what my job is, Stimulating and inspiring."*

*"High quality presentations for an interesting and relevant range of topics which have provided inspiration for improving processes in our ED and region. I liked that the topics were not 'metro-centric'."*

*"Congratulations on getting rural staff to the event. Good for metro staff to realise what other hospitals deal with."*

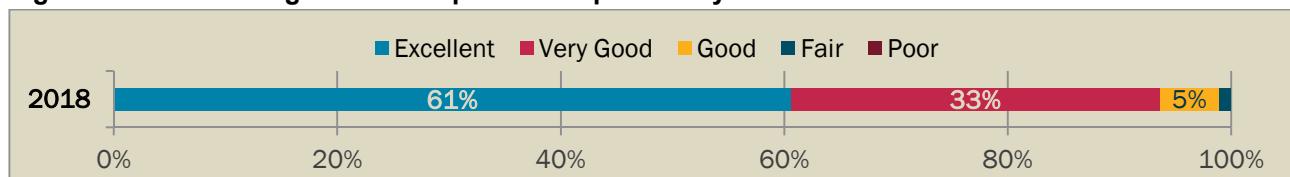
#### Were expectations met and should we hold the Symposium annually?

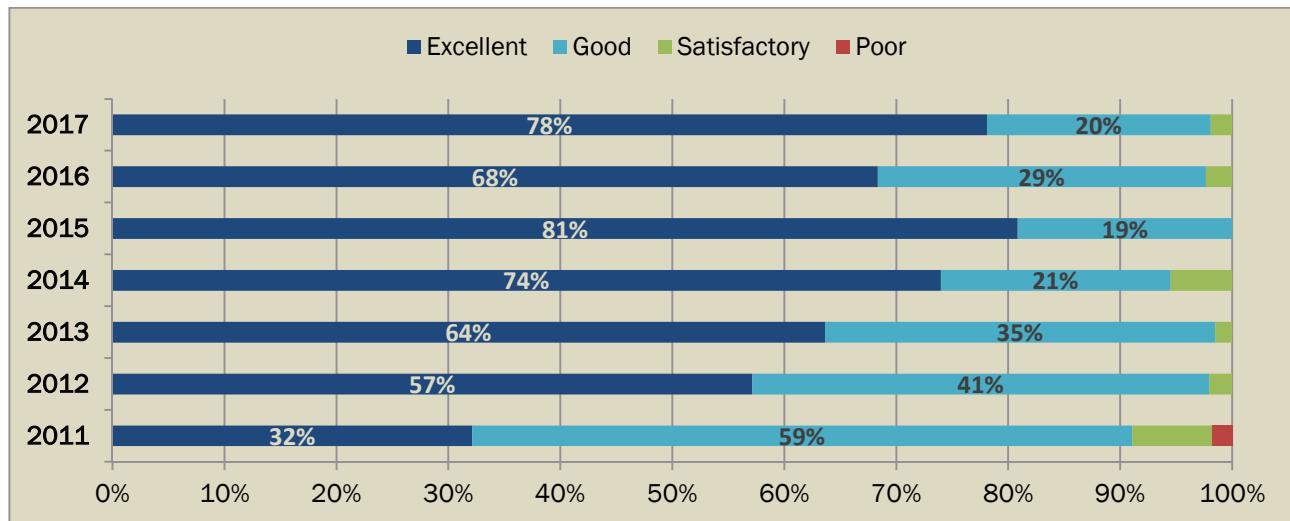


#### Comparison with previous years

The reported high satisfaction with the 2018 Symposium continued the trend of previous years, as shown in Figure 4.

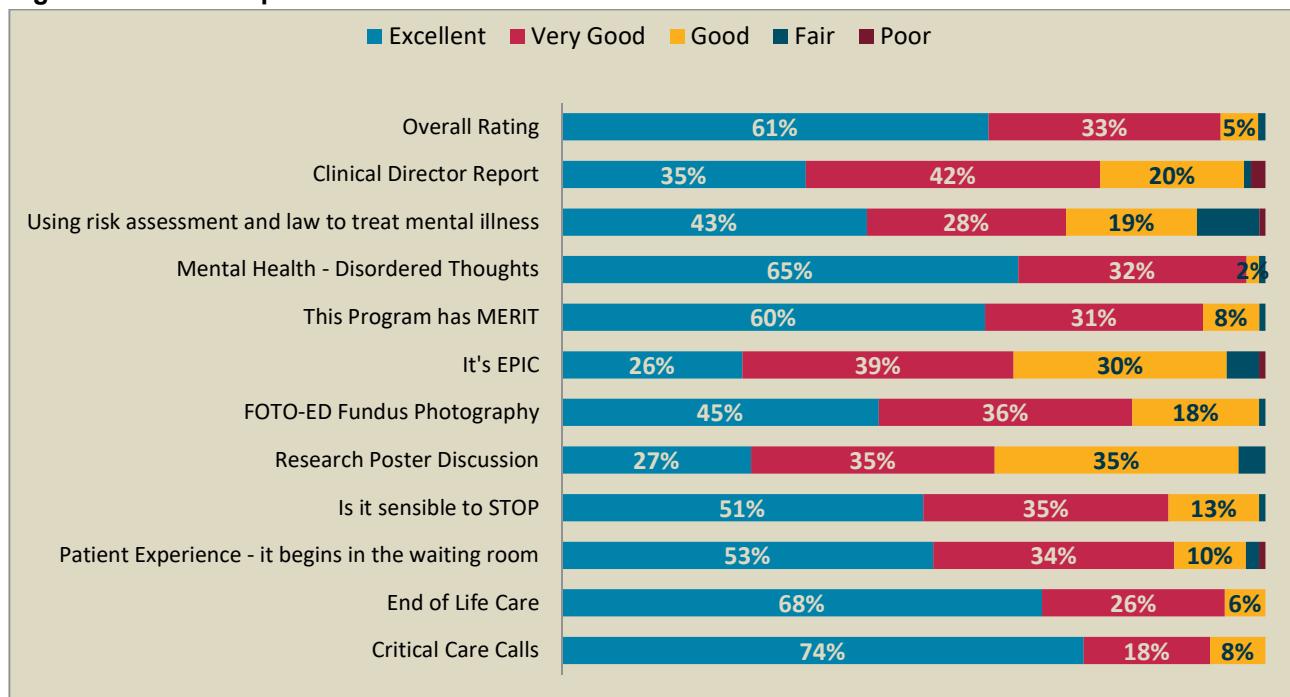
**Figure 4: Overall rating – 2018 compared with previous years**





## 4. Feedback on individual presentations

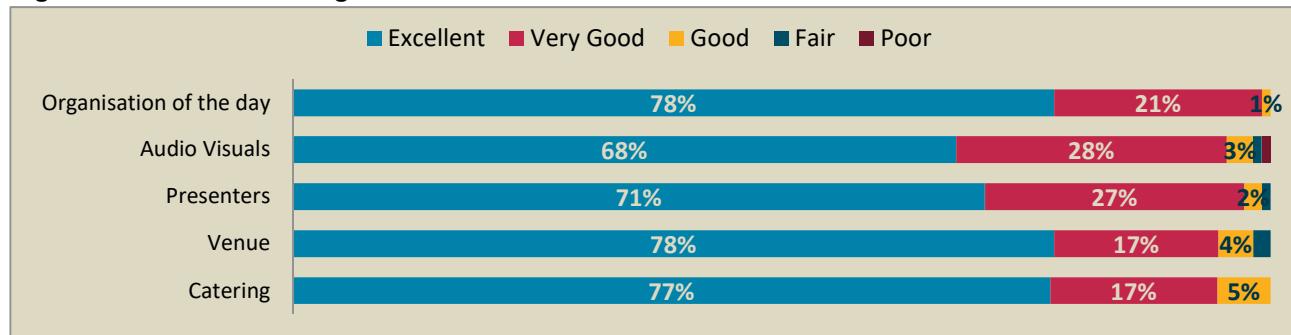
**Figure 5: Individual presentations**



## 5. Feedback on facilities and organisation

Overall, respondents reported high satisfaction with facilities the organisation of the event. Some found the room to be too cold.

**Figure 6: Facilities and organisation**



*“Great location, accessible public transport.”*

*“Great programme, great venue (near transport, good food, excellent function room).”*

*“Only environmental - the room was poorly lit and cold!*

*“The food was great. The venue was very cold.”*

## 6. Which presentation did you find most relevant?

117 respondents answered this question, several of whom listed more than one session as the most relevant. Each mention of a session was counted. Altogether there were 149 'mentions'. 11 respondents indicated that they found all of the presentations relevant.

The session mentioned the most as most relevant was *Mental Health - Disordered Thoughts* with 29 mentions. *This Program has MERIT* received 26 mentions. *End of Life Care* received 19 mentions.

Some comments on these presentations are below:

*“Passionate, knowledgeable speaker who challenges some long-held prejudices of mine. Will change my practice”* (on *Mental Health - Disordered Thoughts*).

*“Confirmation that we are teaching airway skills with a consistent message”* (on *This Program has MERIT*).

*“The need to change our views on the fact that the ED is the wrong place to die”* (on *End of Life Care*).

## **7. Which presentation did you find least relevant?**

63 respondents answered this question.

The most common response was an indication that all of the presentations were relevant. This occurred 20 times – almost one-third of respondents.

The *It's EPIC* presentations were reported as least relevant by 14 respondents and *Using risk assessment and law to treat mental illness* by 11 respondents.

## **8. Other comments**

77 other comments were provided. Following is a selection:

*"This was a fabulous opportunity to attend relevant recent ED info at a very affordable cost = nothing! Easily accessible and also great to catch up with past colleagues."*

*"Great day! Thank you. Loved the critical care calls session - maybe look at a mental health presentation for next RFDS scenario/sim."*

*"I am an OT working in the ED at Liverpool. I found the day interesting however there was no allied health relevant talks. Maybe next year focus on something like pressure injuries, falls or dementia to attract allied health professionals."*

*"Future topic: LGBTI+ diversity awareness. There is an opportunity for ECI to network with ACON to develop face to face training for ED clinicians. There is one for aged care workers."*