

PROGRAM

# Patient Reported Measures Symposium

Friday, 17 May 2024



AGENCY FOR  
**CLINICAL  
INNOVATION**

# Agenda

Friday 17 May 2024	
8:45am	<p><b>Welcome and opening address</b> Melissa Tinsley, Associate Director, Integrated Digital Enablement Accelerator (IDEA), NSW Agency for Clinical Innovation (ACI)</p>
9:00am	<p><b>Session 1: Considerations for the collection and use of patient-reported measures (PRMs) with diverse populations</b> Hosted by Dr Maria Mackay, Associate Professor, Academic Leader, Indigenous Health, Graduate School of Medicine, University of Wollongong</p>
	<p><b>Jessica Nikolovski</b> Research Associate, The University of Sydney</p> <p>Strategies to promote the uptake and use of patient-reported outcome measures (PROMs) in the routine care of patients who are culturally and linguistically diverse (CALD): a systematic review</p>
	<p><b>Mandy Debenham</b> Associate Director of Aboriginal Health, NSW Ambulance</p> <p><b>Andrew Muldoon</b> PRMs Program Lead, Western NSW Local Health District (WNSWLHD)</p> <p>Making PROMs work for the bush – a population-based approach to PROMs in Aboriginal health</p>
	<p><b>Skye Trudgett</b> CEO and Founder, Kowa Collaboration</p> <p>PRMs Indigenous Data Sovereignty and Governance Framework project</p>
	<p><b>Panel discussion</b></p>
10:00am	<p><b>Address from Dr Jean-Frédéric Levesque</b> Chief Executive of the ACI, and the Deputy Secretary, Clinical Innovation and Research at the NSW Ministry of Health (the Ministry)</p>
10:15am	<p><b>Break (15 minutes)</b></p>
10:30am	<p><b>Session 2: PRMs selection and development</b> Hosted by Professor Rachael L. Morton, Deputy Director, National Health and Medical Research Council (NHMRC) Clinical Trials Centre, and Director of Health Economics and Health Technology Assessment, Faculty of Medicine and Health, The University of Sydney</p>
	<p><b>Caroline Bartle</b> Implementation Manager, South Australian PRMs Program, Commission on Excellence and Innovation in Health</p> <p>Selection of a statewide generic PROM for South Australian health services</p>

	<p><b>Albert Yaacoub</b> Director of Oral Health, Nepean Blue Mountains Local Health District, and Project Lead, Value Based Oral Health, Centre for Oral Health Strategy, the Ministry</p> <p><b>Laura Lincoln</b> Policy and Project Officer, Centre for Oral Health Strategy, the Ministry</p>	The development and implementation of oral health patient-reported outcome measures (OH-PROMs) across NSW public dental services
	<p><b>Lynn McCartney</b> PRMs Manager, Sydney Children's Hospitals Network</p>	Experience of care across the age continuum – co-designing a national paediatric patient-reported experience measure (pPREM)
	<p><b>Grace O'Donohue</b> PRMs Implementation Manager, South Australian PRMs Program, Commission on Excellence and Innovation in Health</p>	Developing a standardised approach to patient-reported experience measures (PREMs) collection within palliative care statewide
	<p><b>Dr Phyllis Lau</b> Western Sydney University</p>	Development of a general practice PREM – Quality, Equity and Systems Transformation (QUEST)
	<b>Panel discussion</b>	
<b>12:00pm</b>	<b>Lunch break (30 minutes)</b>	
	<p><b>Session 3: Poster and panel session</b> Hosted by Aaron Hall, PRMs Steam Lead, IDEA, ACI Attendees can view the posters online before and during the symposium. During the session panellists will answer questions from attendees.</p>	
	<p><b>Tegan Kohler</b> Value Based Health Care Project Specialist, Transport Accident Commission Victoria</p>	Trialling digital outcome measurement with clients in the early stages of recovery post motor vehicle accident
12:30pm	<p><b>Maxwell Nixon</b> Palliative Care Social Worker, Palliative Care Stream, Integrated Care and Partnerships, Murrumbidgee Local Health District</p>	Trialling the ConsiderATE © PREMs tool within an Australian rural/remote community palliative care service
	<p><b>Sadaf Marashi-Pour</b> Lead Analyst, Bureau of Health Information</p>	Patient-reported experiences and outcomes following hospital care are associated with risk of readmission among adults with chronic health conditions
	<p><b>Hayley Forbes</b> Lead Performance Reporting, Bureau of Health Information</p>	Results from the Rural Hospital Emergency Care Patient Survey 2023

	<p><b>Marg Fagan</b> Consumer Representative</p>	<p>Unlocking perspectives: the role of consumer partnership in shaping PRMs research for enhanced outcomes</p>
	<p><b>Kelly Lambert</b> Associate Professor Nutrition and Dietetics, University of Wollongong</p>	<p>Impact of a redesigned health literacy sensitive model of care on clinical outcomes, quality of life and patient experience</p>
	<p><b>Session 4: Implementation approaches and methodologies for embedding PRMs</b> Hosted by Melissa Tinsley, Associate Director, IDEA, ACI</p>	
1:15pm	<p><b>Holly Lin</b> Pulmonary Rehabilitation Coordinator, Sutherland Hospital, Southcare <b>Leanna Chow</b> PRMs Program Project Officer, ACI</p>	<p>The Health Outcome Patient Experience (HOPE) platform's integration with the electronic medical record system (eMR): enabling use of PRMs to support continuity of care – a statewide initiative, demonstrating value locally within South Eastern Sydney Local Health District</p>
	<p><b>Kylie Foley</b> Diabetes Educator and Practice Nurse, Hills Family General Practice <b>Carolyn Ripper,</b> PRMs Manager, Primary Care, ACI</p>	<p>The experience of Hills Family General Practice implementing PRMs and HOPE</p>
	<p><b>Sophie Lambert</b> Occupational Therapist, Bathurst Hospital, WNSWLHD <b>Andrew Muldoon</b> PRMs Program Lead, WNSWLHD</p>	<p>PROMs at the pointy end – using PROMs to guide emergency-based care in the rural setting</p>
	<p><b>Joanne Leonard</b> PRMs Program Lead, Murrumbidgee Local Health District <b>Joanna Loughridge</b> GP Practice Nurse, Finley Medical Centre</p>	<p>Collaborative implementation approach for PRMs in rural primary care</p>
	<p><b>Yin Li</b> Workforce Strategy Team Lead, South Western Sydney Primary Health Network (PHN) <b>Carolyn Ripper</b> PRMs Manager, Primary Care, ACI</p>	<p>COVID-19 Monitor Pilot Project: embedding PRMs in PHN commissioned services to support practice nurses in primary care</p>
	<p><b>Panel discussion</b></p>	
	2:45pm	<p><b>Break (15 minutes)</b></p>

	<b>Session 5: Improving patient outcomes and experiences through the use of PRMs</b> Hosted by Kim Sutherland, Director, Evidence, ACI.	
3:00pm	<b>Michelle Baird</b> Chronic and Complex Care Nurse Practitioner, Dubbo Health Service, WNSWLHD	More than just a survey: outcomes of the KCCQ-12 in patient centred clinical care of heart failure patients in the rural setting
	<b>Dr Seok Lim</b> Geriatrician (Head of Unit), Royal Melbourne Hospital <b>Catherine Grant</b> Operations Manager, Chronic and Complex Care, Western Health	PRMs improving outcomes for Hospital in the Home patients
	<b>Toby Booby</b> Clinical Nurse Specialist, Transitional Aged Care Program, WNSWLHD <b>John Gregory</b> PRMs Program Lead, WNSWLHD	Uncovering the unknown – using PROMs to tailor goal focused treatment and care in transitional aged care
	<b>Alison McCarthy</b> Allied Health Team Leader, Day Rehabilitation Program, Illawarra Shoalhaven Local Health District <b>Kristen Farrell</b> Allied Health Performance and Strategy Leader, Illawarra Shoalhaven Local Health District	A mission to measure service outcomes using PRMs – a deep dive into data
	<b>Ben Warnock</b> Physiotherapist, rpavirtual, Sydney Local Health District	Enhancing patient experiences in a virtual fracture clinic by looking at qualitative feedback
	<b>Panel discussion</b>	
4:25pm	<b>Close</b>	

Please note that this program is subject to updates and edits. We will ensure the most current version is available before the symposium.