

**Patient Evaluation Survey Questions**

**The information collected below will remain anonymous. It will be used to improve and evaluate the telehealth service offered to patients across the state. Completion of the information is entirely voluntary**

Below are some example questions that can be tailored to your service to assess the patient satisfaction of utilising a telehealth service.

Question	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
The telehealth consultation was convenient for me?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The telehealth consultation saved me time?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The telehealth service I received was as good as face to face?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I was comfortable using the technology?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My safety and privacy was maintained during the consultation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would be happy to have ongoing consultations via telehealth?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would prefer a face to face consultation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I have a range of information, skills and or knowledge that I can try	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What improvements can you suggest to be made to improve the telehealth service?					
What was the benefit of the service?					

Please forward responses to Julia Martinovich Telehealth Implementation Officer C/O NSW Agency for Clinical Innovation

PO Box 699, Chatswood NSW, 2067

TEMPLATE