



Health
Western NSW
Local Health District



Connecting health to meet local needs

‘Connecting Care’ Inter-sectorial Communication Model reduces Hospital Admissions

18 March, 2015

EXISTING ISSUES

- High level of costly, potentially preventable hospital admissions
- Lack of co-ordinated communication systems across the acute/primary health divide

SHARED CARE

PRIMARY CARE SECTOR

- GP develops Shared Care Plan



ACUTE CARE SECTOR

- Hosp. Care Coordinator support & liaison
- GP involved in admission
- Hosp. Pharmacist med – reconciliation



PRIMARY CARE SECTOR

- Discharge plan goes to GP, Pharmacist & Allied Health.

Local outcomes

- 49% reduction in unplanned admissions
- 64% WML General Practices engaged with program

KEY TAKE HOME MESSAGES

- Dedicated Care Co-ordinator position within acute sector
- True Partnership; Promotes open communication between WML & LHD

CONTACT DETAILS



Kathleen Ryan

Connecting Care – Chronic
Disease Coordinator

WNSWML

Dubbo

Ph: 6884 0197

Email: kathleen.ryan@wml.org.au

Claudia Goodman

Connecting Care Acting
Manager

WNSWLHD

Dubbo

Ph: 6841 2434

Email:

claudia.goodman@health.nsw.gov.au